



Improving High Peak

Priorities for Action

2010-2015

The Council's 5-year Corporate Plan

High Peak Borough Council



Improving the Quality of Life in the High Peak

Aim One: Supporting People **“To promote social inclusion and enable communities and individuals to participate in improving the quality of life in the High Peak.”**

Priorities	Actions this year	Which will contribute to the achieving the following by March 2011... and by 2015		Resources allocated to this priority	Lead Officer	Portfolio holder
Top Priority: Ensure that there is an increase in decent and affordable housing in the Borough	Secure a Homes and Community Agency Local Investment Plan in partnership with Derbyshire Dales District Council, Staffordshire Moorlands District Council and the Peak District National Park Authority to maximise the achievement of more affordable homes in the current economic climate.	50 additional affordable homes have been provided (NI 155) (<i>Baseline April - Nov 2009: 10</i>).	300 additional affordable homes have been provided.		Ian Young	Andrew Bingham
	Develop a new Housing Policy to determine who would be eligible for grants or loans, identify the resources to deliver decent housing in the private sector and commission the Home Improvement Agency to deliver the programme.	50 private homes are improved to a 'decent' standard (<i>Baseline: April - Nov 2009: 49</i>).	250 private homes are improved to a 'decent' standard.			
Help to make the High Peak a safer place	Undertake multi-agency enforcement activities focused on domestic burglary and vehicle crime in hotspot areas. Undertake multi-agency operations to tackle violent crime.	The Serious Acquisitive Crime rate has fallen to 839 (NI 16) (<i>Baseline: 865 in 2007/8</i>). The Assault with Injury Crime Rate has fallen to 575 (NI20) (<i>Baseline: 645 in 2008/9</i>).	The Serious Acquisitive Crime rate has fallen to (not yet determined) (NI 16). The Assault with Injury Crime Rate has fallen to (not yet determined) (NI20).		Mark Forrester	Andrew Bingham

Priorities	Actions this year	Which will contribute to the achieving the following by March 2011... and by 2015		Resources allocated to this priority	Lead Officer	Portfolio holder
	Work with our partners such as the police, county council and primary care trusts to identify joint resources and ensure that they are being used effectively to tackle the problem of alcohol misuse in Glossopdale.	We have increased understanding of local concerns about anti-social behaviour and crime by the local council and the police (NI 27) to 30% (<i>Baseline: 29% in 2008/9</i>).	We have increased understanding of local concerns about anti-social behaviour and crime by the local council and the police (NI 27) to 35%.			
Provide opportunities for young people	Engage young people in a range of positive activities to improve health and divert them away from anti-social behaviour in the priority areas of Glossop, Buxton and New Mills. Deliver improved play facilities in Castleton, Wormhill and Peak Forest, designed in consultation with young people and the communities. Provide free activities for under 16s at our leisure centres.	55% of young people are involved in 3-5 hours quality physical education and sport every week (<i>Baseline: 50% in 2009</i>). 21% of young people are volunteering in sports activities (<i>Baseline: 19% in 2009</i>).	70% of young people are involved in 3-5 hours quality physical education and sport every week. 24% of young people are volunteering in sports activities.		Andy Brown	Andrew Bingham
Ensure people's older years are happy and healthy	Increase the opportunities for people aged 45+ to take part in physical activity beneficial to health.	25% of adults participate regularly in sports (NI8) (<i>Baseline: 23.7% in 2009</i>). 6% of adults volunteering in sport (<i>Baseline: 4.6% in 2009</i>). 69% satisfied with local sports provision (<i>Baseline 67.5% in 2009</i>).	27% of adults participate regularly in sports (NI8). 8%% of adults volunteering in sport. 72% satisfied with local sports provision.		Andy Brown	Andrew Bingham

The total resource allocation for our aim of Supporting People is £X capital (general fund) and £Y revenue

Aim Two: Creating Jobs and Prosperity **“To create a thriving local economy which is responsive to the needs of local communities.”**

Priorities	Actions this year	Which will contribute to the achieving the following		Resources allocated to this priority	Lead Officer	Portfolio holder
		by March 2011...	and by 2015			
Top Priority: Ensure our Town and Village Centres are attractive, vibrant and distinctive places for business and the local community	<p>Drive the regeneration of our towns by:</p> <ul style="list-style-type: none"> Starting the construction of the Buxton Crescent & Thermal Spa Project; Completing the construction of the Arts Centre in the existing Paxton Suite, Pavilion Gardens; Developing detailed proposals for the future of Glossop Town Hall and Glossop Market Hall; Taking forward the implementation of the Buxton Placemaking Strategy. <p>Progress the Local Development Framework by consulting on a Preferred Option of the High Peak and Derbyshire Dales Joint Core Strategy and preparing the final version by March 2011</p> <p>Invest in and improve our public conveniences.</p> <p>Agree proposals for car parking improvements across the borough.</p>	<p>There has been a 3% increase in resident satisfaction with the overall attractiveness of our town centres <i>(Baseline: 57% for 2007/08)</i>.</p>	<p>There has been a 10% increase in resident satisfaction with the overall attractiveness of our town centres.</p>		Perry Wardle	Tony Kemp
		<p>90% of shop premises are occupied <i>(Baseline: 93% 2007/08)</i>.</p>	<p>94% of shop premises are occupied.</p>		Perry Wardle	Linda Baldry
					Clive Rhodes	John Haken
					Mark Forrester	Emily Thrane

Priorities	Actions this year	Which will contribute to the achieving the following		Resources allocated to this priority	Lead Officer	Portfolio holder
		by March 2011...	and by 2015			
Improve the quality and choice of local employment	<p>Conclude the feasibility work for the construction of a new Goyt Bridge to access Bingswood Industrial Estate.</p> <p>Improve job opportunities for local people by securing an agreement with one major developer to support local recruitment.</p> <p>Revise planning policy for the protection and re-development of employment land.</p>	17% of people claiming out-of-work benefits in the worst 20% of wards	15.5% of people claiming out-of-work benefits in the worst 20% of wards		Perry Wardle	Tony Kemp
The total resource allocation for our aim of Creating Jobs and Prosperity is £X capital (general fund) and £Y revenue						

Aim Three: Protecting the Environment " To enhance the quality of the local and global environment."

Priorities	Actions this year	Which will contribute to the achieving the following		Resources allocated to this priority	Lead Officer	Portfolio holder
		by March 2011...	and by 2015			
Top Priority: Enhance and maintain a clean and attractive public space	Undertake education and enforcement activities in partnership with Safer Neighbourhood Teams and Police Community Support Officers.	62% of our residents are satisfied with the council keeping public land clear of litter and refuse (<i>Baseline: 58.2% in 2008/9</i>).	65% of our residents are satisfied with the council keeping public land clear of litter and refuse.		Ian Smith	John Haken
	Conduct high-profile publicity campaigns to encourage the reporting of fly-tipping so that we can respond quickly and effectively.				Issue at least 4 Enforcement Notices against unauthorised developments and other works, e.g. untidy sites.	Mike Green
Limit the amount of household waste going to landfill sites	Implement the Waste Strategy which will set out the vision for waste collection and disposal to 2015. Key actions will be developed on completion of the strategy.	48% of household waste is being recycled, reused or composted (NI 192). (<i>Baseline: 38.47% 2008/9</i>)	55% of household waste is being recycled, reused or composted.		Ian Smith	John Haken
	Work in partnership with Derbyshire County Council to better understand the barriers to recycling faced by residents	535kg of residual waste is collected per household (NI 191). (<i>Baseline: 562.3kg 2008/9</i>)	485kg of residual waste is collected per household.			

Priorities	Actions this year	Which will contribute to the achieving the following		Resources allocated to this priority	Lead Officer	Portfolio holder
		by March 2011...	and by 2015			
	<p>In partnership with Derbyshire County Council, commence the collection of food waste for composting following the completion of an 'In Vessel Composting' facility at Waterswallows.</p> <p>Extend the range of recyclables collected to include kitchen waste.</p>					
To minimise the impact of climate change in the High Peak	<p>Produce action plans with 3 community groups and businesses on 2 major industrial estates to develop low carbon initiatives.</p> <p>Offer energy surveys to at least 10,000 households and ensure the take-up of energy efficiency measures in at least 1000 properties.</p> <p>Identify and evaluate potential actions by the Council and LSP partners to ensure we are ready to deal with the impacts of climate change.</p>	<p>Emissions of carbon dioxide across the Borough have reduced from 915,000 tonnes in 2007/2008 to 901,300 tonnes in 2010/11 (NI 186)</p> <p>We have reached Level 3 of NI 188 (planning to adapt to climate change).</p>	<p>Carbon dioxide emissions have reduced to 883,000 tonnes against the 2007/8 baseline (NI 186).</p> <p>We have reached Level 4 of NI 188.</p>		Pat Wilson	John Haken
The total resource allocation for our aim of Creating Jobs and Prosperity is £X capital (general fund) and £Y revenue						

Aim Four: Improving the Council

“ To be considered a high performing council
by our local community, partners and peers.”

Priorities	Actions this year	Which will contribute to the achieving the following		Resources allocated to this priority	Lead Officer	Portfolio holder
		by March 2011...	and by 2015			
Top Priority: Ensure the Council can demonstrate value for money	<p>Implement the revised joint Improvement and Efficiency Strategy.</p> <p>Save costs by sharing services with Staffordshire Moorlands District Council through our strategic alliance as well as with other councils and partners. The strategic alliance will establish joint working arrangements and a shared approach to the delivery of strategic services (e.g. Housing and Parks) and support services (e.g. Human Resources and Legal).</p>	<p>We have accumulated efficiency gains of at least £ 2m since April 2008 (NI 179).</p> <p>We have attained Level 3 in the Audit Commission's Use of Resources assessment.</p>	<p>We have accumulated efficiency gains of at least £3m</p> <p>We have attained Level 4 in the Audit Commission's Use of Resources assessment.</p>		Chris Hartgrove/ Chris Elliot	Emily Thrane
Ensure we are and are seen to be a 'customer first' organisation	<p>Implement an action plan to reduce avoidable and repeat contact including right first time actions, review of communication with customers, improved clarity of communication.</p> <p>Commence implementation of a Customer First strategy.</p>	<p>We have reduced the volume of avoidable contact compared with the 2009/10 baseline (NI 14).</p> <p>93% satisfaction with customer services.</p>	<p>We continue to manage avoidable contact as a lower proportion of overall demand year on year.</p> <p>95% satisfaction with customer services.</p>		Peter Dunkley	Emily Thrane

Priorities	Actions this year	Which will contribute to the achieving the following		Resources allocated to this priority	Lead Officer	Portfolio holder
		by March 2011...	and by 2015			
	<p>Open a One stop shop in Glossop and progress the opening of further One Stop Shops across the borough.</p> <p>Achieve the Customer Service Excellence Standard across the Council to ensure that our citizens are at the heart of our service provision.</p> <p>Continue to develop our understanding of local communities and our ability to respond to their diverse needs.</p>	<p>We are self-assessed as 'Excellent' under the new Equality Framework.</p>	<p>We have been externally assessed as 'Excellent' under the new Equality Framework.</p>		<p>Janet Dickinson</p> <p>Mark Forrester</p>	<p>Emily Thrane</p> <p>Emily Thrane</p>
<p>Maintaining a high performing and well motivated team of officers and councillors</p>	<p>Continue to train and develop staff in line with our commitment to Investors in People.</p> <p>Assess staff skills and develop an appropriate learning and development programme with the outcome to ensure a flexible and skilled workforce.</p> <p>Continue to use the 'Councillor Development Charter' standard to support councillors in fulfilling their roles.</p>	<p>We have maintained Investors in People 'Gold Status'.</p> <p>We have achieved the Councillor Development Charter.</p>	<p>We have maintained Investors in People 'Gold Status'.</p> <p>We have retained the Councillor Development Charter.</p>		<p>Peter Hutt/ Janet Dickinson</p> <p>Janet Dickinson</p>	<p>Emily Thrane</p>

