



**Central Area Forum  
Cromford Court, Whaley Bridge  
Thursday 4th October 2007**

Representatives from the following local services and organizations provided a brief and information stands for Forum attendees.

- **Age Concern Derby and Derbyshire**
  - High Peak and Hope Valley Befriending Service
  - First Contact
- **Care Link**
  - 24 hr. Emergency Response Service
- **Derbyshire Centre for Integrated Living / Access**
  - Disabled Peoples Information Services
  - Access Groups – High Peak
- **Derbyshire County Primary Care Trust**
  - Patient Advice and Liaison Service (PALS)
  - Patient and Public Involvement (in Health/NHS)
- **Derbyshire Fire and Rescue Service**
  - Fire Safety
- **Groundwork**
  - Environmental Volunteering
- **High Peak Cultural and Leisure Services**
  - Leisure opportunities to keep active
  - High Peak Walking to Health scheme
- **High Peak Customer Services**
  - Online services
- **New Mills Safer Neighbourhood Team**
  - Home security
  - Neighbourhood Watch

**Comments relating to the above services made at the Forum:**

- Good experience of problems with assistance from Patient Advice and Liaison Service.
- Excellent presenters and well structured event.

## Questions and Answers

### Reference: 01 CNL 04/10/07

**Question:** Is anything going to be done about the poor condition (potholes etc.), and lack of winter gritting on New Road, Whaley Bridge? Condition and lack of gritting during the winter?

**Answer:** (HPBC) The latest position is that High Peak Borough Council, on behalf of High Peak Community Housing, has asked Derbyshire County Council as Highways Authority to consider making improvement. Nobody actually owns the road, however, DCC will investigate the matter further.

### Reference: 02 CNL 04/10/07

**Question:** Do older High Peak residents know about the vast number of services available? We must proactively inform people about what's on offer.

**Answer:** (DCC) One of the key issues is getting information to people before they need it. There are various ways people can access information - Ring **Call Derbyshire, Derbyshire Gold Card** Directory of Services, online information – High Peak Borough Council and Derbyshire County Council, computers available at the local library. **Volunteer Centres** have a range of information. **Age Concern** spends a lot of time talking to a range of agencies to pass on referrals and full information. **First Contact** will make a massive difference to passing on information.

### Reference: 03 CNL 04/10/07

**Question:** How many people are aware of the community safety event, Liberation Day?

**Answer:** (HPBC) The aim of this event is to allow the over fifties in the High Peak and Derbyshire Dales the opportunity to learn more about personal / home safety and improving health and fitness. Liberation Day is a free event to help older people become more aware of distraction burglary, provide community safety and security advice and highlight a range of services and information available to the over fifties.

**Reference: 04 CNL 04/10/07**

**Suggestion:** Produce a list of services to put through people's doors.

**Reference: 05 CNL 04/10/07**

**Question:** Could we have a mini Liberation Day?

**Answer:** A 'GALOP' (Glossop and Longdendale Older People) event is to be held on the 23<sup>rd</sup> October. Transport can be arranged. The real benefit of holding one large event is to attract a large number of agencies under one roof on the same day. Up to 1,000 older people attend. There are other events on a smaller scale. If people have transport difficulties, they can get in touch with Cathy Ayrton at Age Concern.