

Environment and Other Services

This section covered a wide range of services provided within the village, such as street lighting and refuse collection. As the following figures demonstrate, a lot of people within Dove Holes are not very happy with the level of service provided. Only street lighting and refuse collection are felt to be good, with verge maintenance, telephone kiosk reliability and recycling classed as reasonable. All the other services were regarded as poor.

1. What is your opinion of the following services in the village?

(a) Road Maintenance:

| | | |
|-----------|------------------|------------|
| Good - 29 | Reasonable - 166 | Poor - 189 |
|-----------|------------------|------------|

(b) Road Cleaning:

| | | |
|-----------|------------------|------------|
| Good - 24 | Reasonable - 133 | Poor - 222 |
|-----------|------------------|------------|

© Pavement Maintenance:

| | | |
|-----------|------------------|------------|
| Good - 13 | Reasonable - 131 | Poor - 253 |
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(d) Pavement Cleaning:

| | | |
|-----------|------------------|------------|
| Good - 17 | Reasonable - 117 | Poor - 266 |
|-----------|------------------|------------|

(e) Verge Maintenance:

| | | |
|-----------|------------------|------------|
| Good - 34 | Reasonable - 188 | Poor - 169 |
|-----------|------------------|------------|

(f) Refuse Collection:

| | | |
|------------|-----------------|-----------|
| Good - 285 | Reasonable - 95 | Poor - 21 |
|------------|-----------------|-----------|

(g) Street Lighting:

| | | |
|------------|------------------|-----------|
| Good - 194 | Reasonable - 130 | Poor - 79 |
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(h) Provision of litter bins:

| | | |
|-----------|------------------|------------|
| Good - 28 | Reasonable - 112 | Poor - 250 |
|-----------|------------------|------------|

(i) Telephone Kiosk Reliability:

| | | |
|-----------|------------------|-----------|
| Good - 46 | Reasonable - 197 | Poor - 80 |
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(j) **Recycling:**

Good – 69

Reasonable – 156

Poor – 140



The A6 through Dove Holes

The questionnaire also asked residents what other services they felt the village needed. The main responses were around the topic of recycling. People wanted more and larger recycling sites that were emptied more often. A wider range of recycling facilities was also requested with garden waste, clothes, tins and plastic suggested, possibly a door to door collection. The residents of Dove Holes also would like to see the refuse amenity on Ridge Lane reopened, with a least a skip provided. Footpath cleaning was another area that people felt strongly about and would like to see them swept with a brush as the machine which is used is too wide for the pavements and does not clean them properly. Road cleaning on the estate was also felt to be in need of improvement, as was the gritting there in winter. There was also a comment that whilst the verges and pavements are well kept, they seem to lack imagination. There were

several requests for public toilets, especially near the play area. It was felt that if toilets were provided, the cleanliness of the bus shelter might improve. Whilst people felt that street lighting was generally good, there were certain areas they would like to see improved. Alexander Road, Meadow Lane, the community area and the road to the station were all felt to be poorly lit. Although telephone kiosk reliability is reasonable, people also felt they would like to have more phone boxes within the village. Cable or fibre optic connection for telephone and television was also suggested. People also requested more litter bins and dog fouling bins to be placed around the village. Litter bins were suggested for on the side streets and at the Dale Road bus stop. An extra Post box along the main road was also suggested. Due to the dust from the quarries and lorries, it was suggested that the houses along the A6 and Dale Road should be offered a subsidised window cleaning service. Whilst people valued the community centre, it was felt that more could be done to make this the focal point of village life. Also along this line of thinking were several people requesting a village green.

The general feeling amongst the people of Dove Holes is that they should be provided with regular, efficient services all year round and not just when royalty visits, which is what they feel happens now.

Another area which people were asked their opinions of is childcare within the village. There were a lot of requests for an after school club to be provided and a few for a breakfast club and a holiday club. People would also like to see the current playgroup expand to five sessions per week. More childminders within the village would also be welcome.

Action Points

- Get bottle banks emptied more frequently
- Provide better recycling facilities – cans, plastics, cardboard, clothes, shoes, books, tapes, green waste for compost
- Provide skip or amenity site for the village
- Provide more litter bins
- Improve road maintenance/cleaning
- Improve pavement maintenance/cleanliness
- Improve cleanliness/appearance of village
- Stop vehicle damage to verges and footpaths

- Provide better lighting round community area
- Educate people to pick up litter and dog waste
- Resurface Alexander Road
- Improve verge maintenance



Recycling facilities in Dove Holes