PERSON SPECIFICATION

Post Title: Retirement Living Assistant	Director/Service/Sector: Customer Services	Ref:			
Essential	Desirable	Assess by			
Knowledge and Qualifications		l by			
Basic level of education.	Level 2 Safeguarding (Adults).	App/Int			
Driving licence.					
Enhanced Disclosure and Barring Check.					
Experience					
Experience of working with the elderly and vulnerable adults in a health and social care environment.	Experience of working with people with disabilities and mental health problems.	App/Int			
Experience of maintaining high levels of confidentiality at all times.					
Experience of working in a practical environment.					
Skills and competencies		T A /1 /			
Excellent communications skills and able to build effective working relationships with the elderly and vulnerable adults.		App/Int			
Able to work in collaboration with internal/external services to meet the health care needs of the users of the care link service.					
Flexible approach to working hours to cover peak demands in the service and to work flexible across schemes.					
To have a positive attitude at work and create a positive atmosphere.					
Physical, mental and emotional demands					
The ability to work independently and on a mobile basis.		App/Int			
Lone working.					