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Chapter 1: Profile of the Borough

The Borough of High Peak covers an area of 53,915 hectares, of which 30% is classed as rural, and serves a usual resident population of 90,900 (2021 census data). The population size has changed very little since 2011, this is the opposite of the regional trend for the East Midlands where the population increased by 7.7%. There were 42,973 domestic households on the Council Tax valuation list at the end of March 2022.

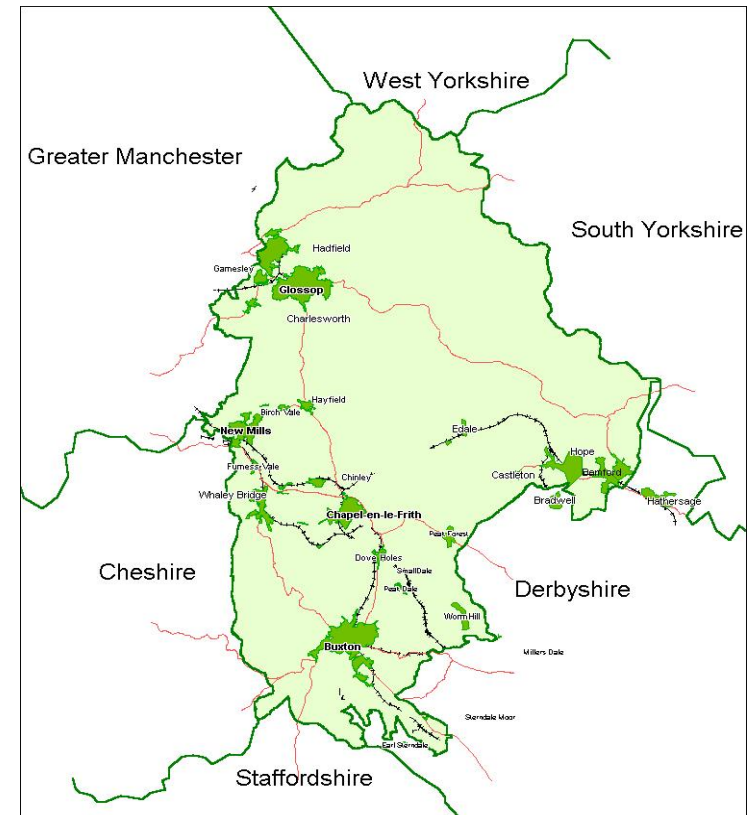
Who lives in the High Peak?

- 50.9% of residents are female
- The population continues to age; since 2011 High Peak has seen a 27% increase in those aged 65 and over to 21.9% (2021 census data)
- Only 2.13% of the local population is non-white, compared to 2.55% in Derbyshire and 14.58% nationally. Mixed or multiple ethnic groups make up the second largest proportion of the High Peak population at 1.04% (2011 census data)
- Single person households make up the largest group in the borough, followed by couples with dependent children (2011 census data)
- 35.65% of the population are educated to degree level or higher (lower than the Derbyshire average) (2021-12) and 7.36% have no qualifications, which is higher than the Derbyshire average of 5.27% (2019-12)

What is it like to live in the High Peak?

Health - Average life expectancy is 79.95 years for males and 83.14 years for females, which sits respectively in the middle 20% and lower 40% nationally. Compared to the East Midlands region, the health indicators below are lower than the comparative average for the 2017-2019 period:

- Infant mortality rates
- Adult obesity
- Adult smoking prevalence
- Cancer mortality rate in the over 75's per 100,000 population



Housing - High Peak had a housing affordability ratio of 7.74 (this ratio compares house prices to annual earnings, the lower the ratio the more affordable the housing), this sits in the lowest 40% compared to the rest of England (ONS 2021) . In March 2022 the average house price in High Peak was £246,893 an increase of 10.8% from £ 222,833 in March 2021. In England (Mar 2022) the average property value was £275,838 (UK house price index)

- 72.05% of households in High Peak are owner occupied, which is higher than the Derbyshire and national average (2011 census)
- 12.7% of households live in social rented accommodation putting the area in the lowest 40% of areas nationally (2011 census)

Crime – Figures show that High Peak recorded 59.07 crimes per 1,000 residents in 2021 which places it 5th in Derbyshire. Chesterfield recorded the highest rate at 81.24 and Derbyshire Dales the lowest at 42.07. Nationally High Peak sits amongst the lowest 40% of areas for recorded crime.

Deprivation - High Peak is ranked in the bottom half of districts nationally for its overall deprivation score but has pockets of higher than average deprivation scores for health and disability and living environment.

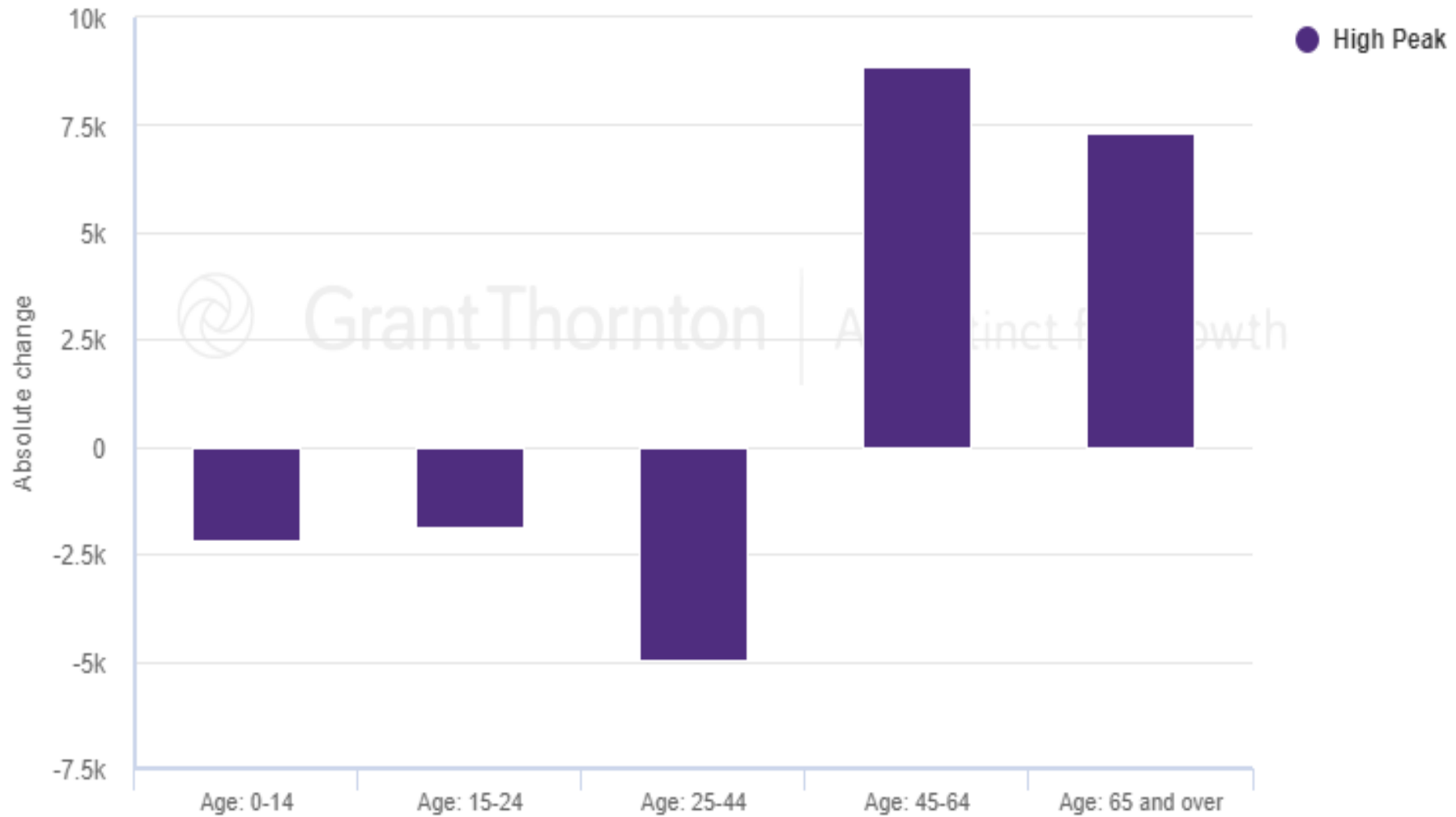
Employment – High Peak’s working age population stands at 61.58% (2020) which is amongst the top 40% of councils nationally and represents the employment base within the borough. 82.35% of High Peak’s resident working age population are in employment (Mar 2022), which is higher than the Derbyshire average of 76.33%. Our unemployment rate of 6.28% (2021-12) is higher than both the Derbyshire (3.06%) and England (4.6) rates.

- Average earnings of High Peak residents are estimated as £23,284 (median 2021) which sits below the Derbyshire median of £24,164.

The following pages provide further and supporting analysis from Grant Thornton’s Place Analytics Tool on some key contextual data that helps the Council understand the issues facing our local population and to plan services accordingly.

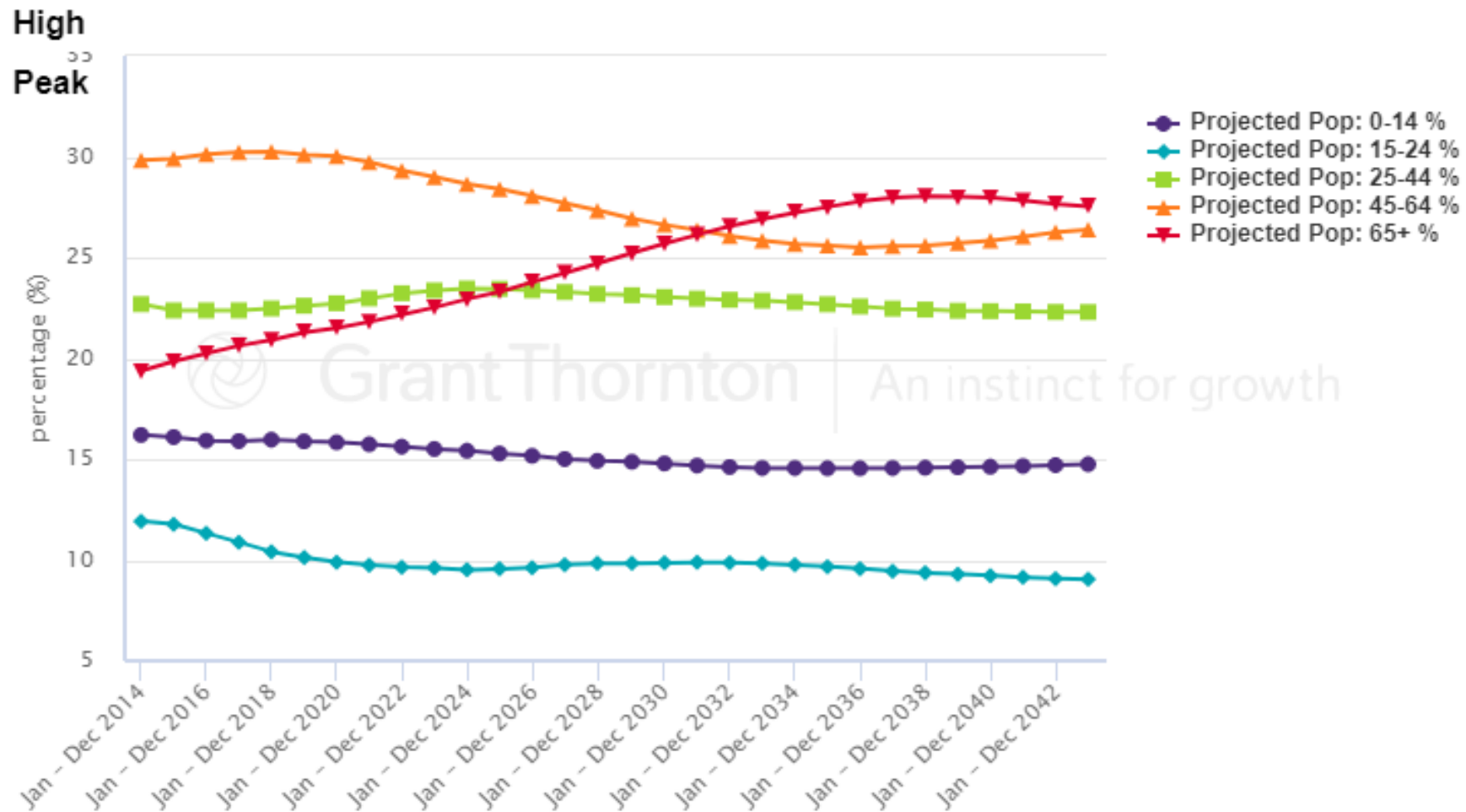
Age: Change over time

The chart below shows the absolute change in age profile from 1991 to 2020. Age 25-44 age profile has decreased by 4,970, the 45-64 profile has increased by 8,850:



Age : Population Projections

How is the age profile of the High Peak expected to change in the future? The projections shown in the chart below are important as they help identify the potential effects of social and economic growth in the area:



Crime:

The tables below show the number and type of victim based crime and other crimes against society per 1,000 population in the High Peak in 2021.

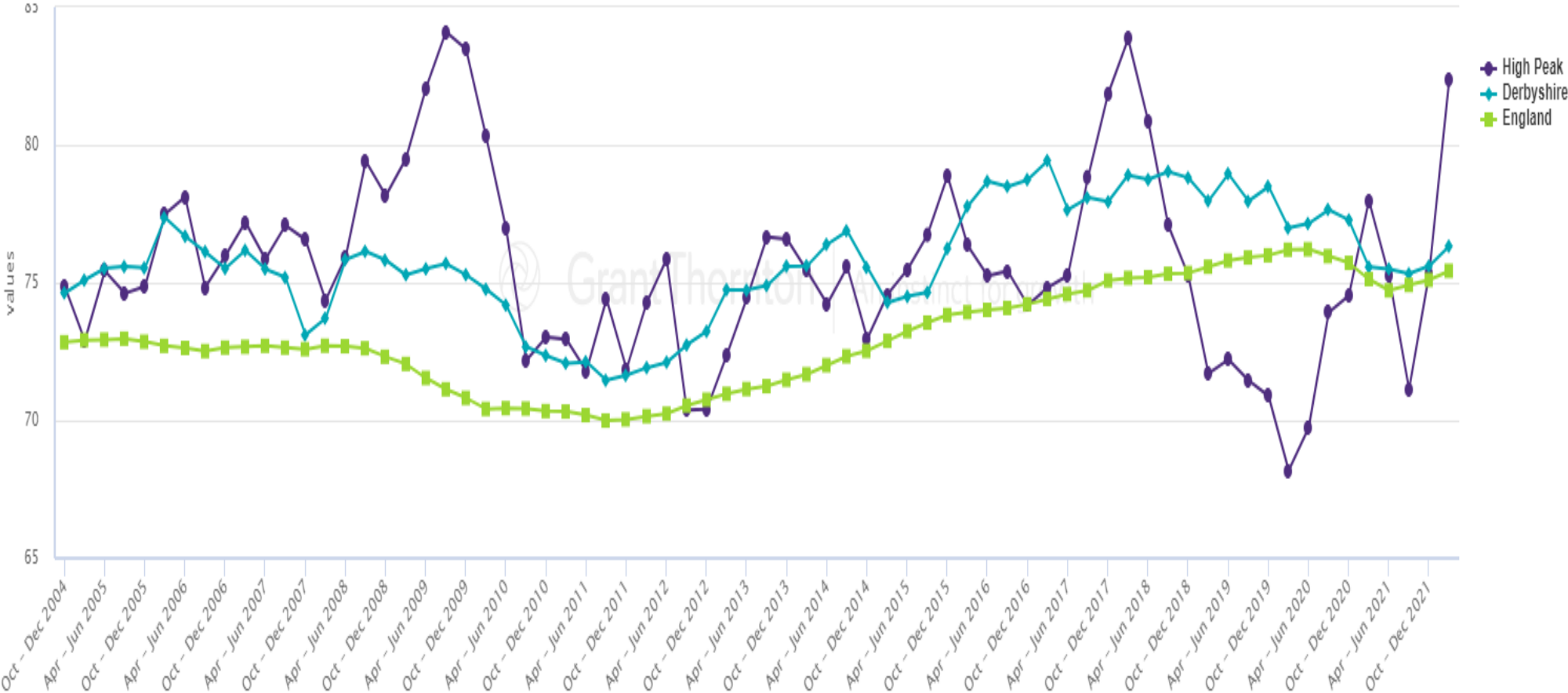
Victim-based crime - Violence against the person - (per 1,000 population)	2021	23.28
Victim-based crime - Homicide - (per 1,000 population)	2021	0.00
Victim-based crime - Death or serious injury caused by illegal driving - (per 1,000 population)	2021	0.00
Victim-based crime - Violence with injury - (per 1,000 population)	2021	6.66
Victim-based crime - Violence without injury - (per 1,000 population)	2021	7.80
Victim-based crime - Stalking and harassment - (per 1,000 population)	2021	8.82
Victim-based crime - Sexual offences - (per 1,000 population)	2021	1.86
Victim-based crime - Robbery - (per 1,000 population)	2021	0.28
Victim-based crime - Theft offences - (per 1,000 population)	2021	14.36
Victim-based crime - Burglary - (per 1,000 population)	2021	4.17
Victim-based crime - Residential burglary - (per 1,000 population)	2021	3.45
Victim-based crime - Residential burglary - (per 1,000 household)	2021	7.77
Victim-based crime - Non-residential burglary - (per 1,000 population)	2021	0.71

Other crimes against society - Vehicle offences - (per 1,000 population)	2021	3.47
Other crimes against society - Theft from the person - (per 1,000 population)	2021	0.17
Other crimes against society - Bicycle theft - (per 1,000 population)	2021	0.31
Other crimes against society - Shoplifting - (per 1,000 population)	2021	2.13
Other crimes against society - All other theft offences - (per 1,000 population)	2021	4.11
Other crimes against society - Criminal damage and arson - (per 1,000 population)	2021	7.99
Other crimes against society - Drug offences - (per 1,000 population)	2021	1.90
Other crimes against society - Possession of weapons offences - (per 1,000 population)	2021	0.72
Other crimes against society - Public order offences - (per 1,000 population)	2021	7.44
Other crimes against society - Miscellaneous crimes against society - (per 1,000 population)	2021	59.07

Labour Market:

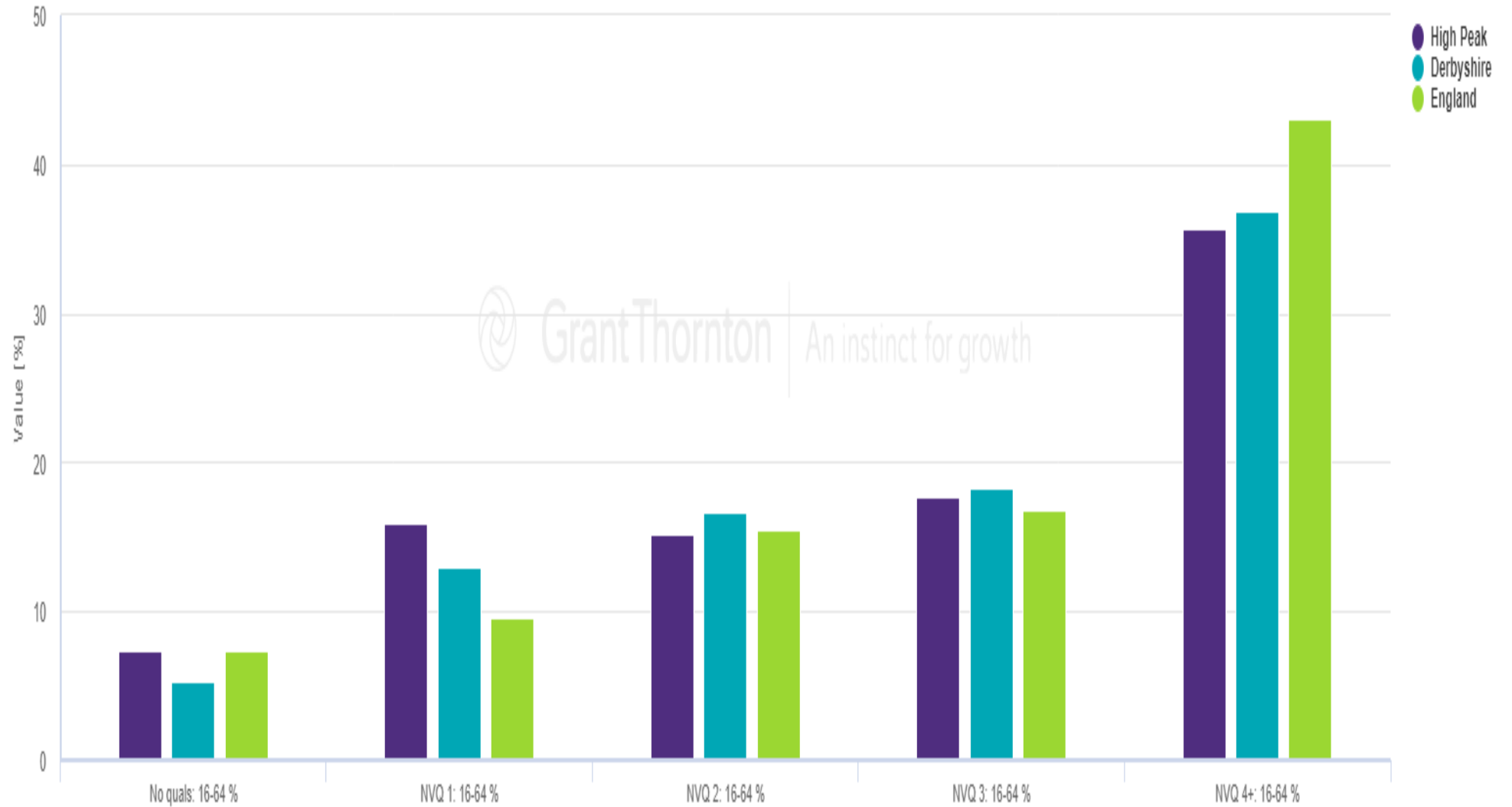
This line chart shows how the employment rate has changed over time in the High Peak compared to Derbyshire and England.

Employment rate: 16-64



Skills and Qualifications:

This bar chart shows the proportion of residents against the level of skills qualifications relative to Derbyshire and England in December 2021.



Chapter 2: Our Financial Context

The Borough has faced significant financial challenges over recent years because of austerity measures, alongside cost pressures within services and greater volatility in financing streams. The shift in local authority financing has increased the focus on locally generated income streams – such as Council Tax and Business Rates and core Central Government funding has reduced substantially. This increases the control and influence the Council has over locally generated income but makes it more vulnerable to fluctuations within the local economy, increasing financial risk. The negative impact of the on-going Coronavirus Pandemic on the world economy has been further worsened by Russia’s invasion of Ukraine. The latter has caused a severe spike in global commodity prices. The UK and local economy is not immune to the resulting inflationary pressures. The table below compares council spend per capita against all district councils and illustrates that High Peak has very low spend nationally at £96.99 per head.

High Peak	2020/21 (£000's)	Unit	Unit Cost (£)	Unit Cost Score
TOTAL SERVICE EXPENDITURE (RO) / Population	8,985	926,333	96.99	Very Low
TOTAL HIGHWAYS & TRANSPORT SERVICES (RO Bal) / Population (low last year)	-238	92,633	-2.57	Very Low
TOTAL HOUSING SERVICES (GFRA ONLY) (RO Bal) / Population	1072	92,633	11.57	Low
TOTAL CULTURAL & RELATED SERVICES (RO Bal) / Population (low last year)	2,235	92,633	24.13	Average
TOTAL ENVIRONMENTAL & REGULATORY SERVICES (RO Bal) / Population	3,211	92,633	34.66	Low
TOTAL PLANNING & DEVELOPMENT SERVICES (RO Bal) / Population (low last year)	1,510	92,633	16.3	Average
TOTAL CENTRAL SERVICES (RO Bal) / Population	1,167	92,633	12.6	Very Low

Changes to Account Reporting Deadlines

The Department of Levelling Up Housing and Communities (DLUHC) has put in place revised regulations to extend statutory deadlines for 2021/22. This year the Council's draft accounts (which must be confirmed by the responsible finance officer [RFO]) are required to be published by 31st July and to be audited by 30th November 2022.

Future challenges and opportunities

The lingering impact of coronavirus pandemic on inflationary pressures has been compounded by the Ukraine conflict. The narrative below sets out some of the more significant recent developments which have or may have a potential impact on the financial position of the Authority.

Changes to Local Government Finance

The below paragraphs detail any changes or proposed changes to Local Government financing which have had or may have a significant impact on the Council's future financial position:

Business Rates - As part of the current Business Rates Retention system, authorities are currently able to retain a 50% proportion of any growth in Business Rates over and above a centrally established baseline. The Retention system is being reviewed by Government along with the Fair Funding Review but has been subject to various delays. Therefore, no financial assumptions of a new system have been included with the Council's financial plans thus far.

Council Tax - The Council has the capacity to vary Council Tax levels, but any increase above a threshold set by Government is subject to a local referendum. In 2022-23, the threshold was 3% the Council set a tax increase of 2.99%.

New Homes Bonus - This is a financial reward scheme awarded to Authorities who demonstrate an increase in housing provision on an annual basis. The Council will receive £675,210 in 2022/23. Going forwards the Medium Term Financial Plan (MTFP) assumes that the Council will receive funding at a reducing level of £300,000 in 2023/24 and £25,000 per annum in the following years pending the outcome of the current consultation.

Other Government Funding - The December 2021 spending review announcement confirmed the following Government support to the Authority in 2022/23 a Lower Tier Services Grant of £100,830



Inflation Pressures

The negative impact of Russia's invasion of Ukraine, meant that there was a unprecedented pressure on European energy markets, at this stage it is impossible to predict the impact on the Authority's finances and financial planning due the resulting volatility. Inflationary pressures across all services, including partner organisations, will be monitored throughout the coming years.

Chapter 3: Equality and Diversity

Over the last 12 months the Council has been driving the Equalities and Diversity agenda forward within the authority. In April 2022 new Equality objectives were reviewed and approved by the Council. The objectives were evaluated against the latest version of the Local Government Association's Equality Framework. The framework sets out four modules for improvement, underpinned by a range of criteria and practical guidance that can help a council plan, implement and deliver real equality outcomes for employees and the community. The four modules are:

- Understanding and Working with your Communities
- Leadership and Organisational Commitment
- Responsive Services and Customer Care
- Diverse and Engaged Workforce

We are proud of our Disability Confidence Standard status since signing up to the scheme which supports the Council in its objectives as an employer for both current and future employees to challenge attitudes towards disability, provide an increased understanding, remove potential barriers to disabled people and those with long-term health conditions and ensure that disabled people have the opportunities to fulfil their potential and realise their aspirations.

The introduction of a new Agile working policy following Covid has provided employees with flexible working arrangements including mobile and home working which compliments the existing flexible working policy. The policy supports the diversity of our current and future workforce needs.

Analysis of our current workforce against the area population shows that it is broadly representative of the population. The Council employs more females (14% more) in comparison to the population and in terms of ethnicity our workforce is predominately White British at 76.3% in comparison to the population at 95.6%.



Chapter 4: Our Vision

High Peak's 4-year Corporate Plan was adopted in October 2019 following cross-party member priority setting workshops in the summer. It sets out the Council's Vision for 2019 to 2023 – *'Working together to protect and invest in the High Peak with the Council on your side'* – and is underpinned by four aims:



Aim One: Supporting our communities to create a healthier, safer, cleaner High Peak

Our key objectives are:

- An effective relationship with strategic partners
- Fit for purpose housing stock that meets the need of tenants and residents
- Practical support of community safety arrangements
- Provision of high quality leisure facilities
- Working with others to address health inequality, food and fuel poverty, mental health and loneliness
- Effective provision of high quality public amenities, clean streets and environmental health

To meet these objectives, we will...

- ❖ Review the Council's community support arrangements in order to maintain strong partnership working with community groups
- ❖ Implement the accelerated housing delivery programme
- ❖ Develop and implement an ongoing leisure facilities plan focused on improving the health and wellbeing of residents
- ❖ Review the Sports & Physical Activity Strategy in order to integrate communities and sports clubs into the delivery of its objectives
- ❖ Complete the review of the CCTV system and implement the agreed recommendations
- ❖ Review the Community Safety Strategy to ensure that the Council is supportive in fighting crime and anti-social behaviour
- ❖ Implement the Homelessness Strategy effectively to ensure that voluntary groups and social enterprises that work to tackle the issue are supported effectively
- ❖ Review the delivery of services to older persons to ensure that they are effective
- ❖ Develop a Private Sector Housing Strategy to improve conditions for private renters

Working with and supporting our partners we will seek to influence positive outcomes around...

- ✓ Maintaining the provision of accessible health and social care
- ✓ Dealing with anti-social behaviour

Aim Two: A responsive, smart, financially resilient and forward thinking council



Our key objectives are:

- Ensure our future financial resilience can be financially sustainable whilst offering value for money
- Ensure our services are easily available to all our residents in the appropriate channels and provided “right first time”
- Invest in our staff to ensure we have the internal expertise to deliver our plans by supporting our high performing and well-motivated workforce
- More effective use of Council assets to benefit our communities
- Effective procurement with a focus on local businesses
- Use innovation, technology and partnership with others to help improve the efficiency of services, improve customer satisfaction and reduce our impact on the environment

To meet these objectives, we will...

- ❖ Refresh and implement the Asset Management Plan, including a review of the public estate, and ensure adequate facilities management arrangements are in place
- ❖ Develop an Access to Services Strategy to ensure that services are accessible to all
- ❖ Refresh the council’s Communications Strategy in order to ensure there is a more effective dialogue and engagement with residents
- ❖ Conduct a review of democratic processes and scrutiny arrangements to make the council as open and transparent as possible
- ❖ Implement the council’s Efficiency and Rationalisation Programme
- ❖ Provide advice and support for residents affected by the rollout of Universal Credit
- ❖ Continue to embed good information management practices through the ASSURED framework
- ❖ Develop and implement a plan to identify new and innovative ways of generating income
- ❖ Develop a new ICT Strategy to enhance and support the delivery of services
- ❖ Review the council’s Diversity Policies and celebrate the traditions and diversity of our community
- ❖ Develop a new OD Strategy to ensure effective workforce development and use of apprenticeships
- ❖ Develop a new Procurement Strategy with a focus on spending money locally
- ❖ Implement the agreed Housing Revenue Account Business Plan

Aim Three: *Protect and create jobs by supporting economic growth, development and regeneration*



Our key objectives are:

- Encouraging business start-ups and enterprises
- Work to create flourishing town centres and thriving high streets that support the local economy
- Promote tourism to maximise local benefit
- High quality development and building control with an “open for business” approach
- Car parking arrangements that meet the needs of residents, businesses and visitors
- Working to support existing local businesses, both large and small across the High Peak as they respond to future challenges
- Supporting the development of innovative green jobs and business across the High Peak

To meet these objectives, we will...

- ❖ Review the implementation of the Local Plan to ensure that the requirements for affordable housing and developer contributions are being met
- ❖ Support the development of Glossop Halls
- ❖ Implement the accelerated business growth and employment programme
- ❖ Develop a Cultural Strategy to support and celebrate the rich history and culture of the Borough
- ❖ Review the Council’s Growth Strategy to ensure that it is focused on the effective regeneration of our towns and rural communities
- ❖ Establish a developer open space contributions plan

Working with and supporting our partners we will seek to influence positive outcomes around...

- ✓ Working with the private sector on regeneration schemes including: The Crescent and Torr Vale Mill
- ✓ The One Public Estate programme across the Borough
- ✓ Pressing for more regular and faster rail links, public transport links and essential road infrastructure
- ✓ Completion of the off road route for the Trans Pennine Trail and access to the Monsal and Tissington Trails
- ✓ Bringing additional funding into the Borough
- ✓ Enabling high speed internet across the Borough
- ✓ Extending the Greater Manchester rail offer

Aim Four: To protect and improve the environment including responding to the climate emergency



Our key objectives are:

- Effective recycling and waste management
- Effective provision of quality parks and open spaces
- Meeting the challenge of climate change and working with residents and business across the High Peak to implement the climate change action plan

To meet these objectives, we will...

- ❖ Successfully deliver Phase 3 of the transfer of services to AES in order to achieve improved performance and value for money outcomes
- ❖ Develop a Parks Development Plan to support the widest community use of parks and support community / friends groups
- ❖ Develop a Climate Change Strategy and an action plan of response to a declared climate emergency
- ❖ Review the Environmental Enforcement Policy in order to take steps to further reduce dog fouling and littering
- ❖ Review the Council's waste and recycling arrangements to increase recycling and to respond to the emerging new national strategy

Working with and supporting our partners we will seek to influence positive outcomes around...

- ✓ The development of more cycle routes whilst working with the County Council and residents to ensure harmony amongst road users
- ✓ Encouraging local organisations and businesses to reduce their carbon footprint

Chapter 5: Managing our Strategic Risks

The Council's Risk Management Strategy sets out the roles and responsibilities of officers and councillors in ensuring that the council undertakes a deliberate and systematic identification of the key risks that might prevent, degrade, delay or enhance the achievement of its strategic objectives. Within the Strategy, the Council's 'risk tolerance' threshold has been set along the border between 'medium' and 'high' rated residual risks, marked with a bold line in the heat map below; with mitigating actions required for all risks that exceed this threshold.

		Impact				
		1	2	3	4	5
Likelihood	5					
	4				. MTFP . World Events	
	3				. IT Security . Employees . Env Regs . Social Housing	. Contract Mgmt . Investment into Assets
	2					. Safeguarding
	1					

The Council's Strategic, Operational and Project Risk Registers are reviewed on a quarterly basis and reported into the Corporate Risk Management Group and the Audit and Regulatory Committee on an exception basis.

Actions being taken to address our top risks:

- Delivery of the MTFP – monthly Transformation Board meetings to oversee key projects linked to the efficiency and rationalisation strategy; 2 updates of the MTFP (Oct/Nov & Feb); review future savings potential in context of revised Efficiency Plan
- World events – treasury management strategy; multi agency emergency planning and business continuity; local resilience forums
- Cyber risk and IT security –health check undertaken by external specialists; action plan for new IT strategy; regular training & comms
- Employees – agile working policy implemented; wellbeing hub established , mental health first aiders trained and operational
- Environmental Regulations – air quality plan; climate change action plan; TEEP assessments; Taxi Policy & Street Trading review
- Social Housing- working group established and action plan developed; new H & S KPI's; tenant engagement activities via TPAS
- Contract Management – updated procurement strategy including new toolkit; annual financial health checks; contractor checks and regular liaison meetings; monitor key strategic suppliers
- Investment in assets – new database completed; energy audits & stock condition surveys complete; asset management plan review
- Safeguarding – risks overseen by corporate group; regular training for all employees; policy reviewed annually via members

Gaining an external perspective on emerging risk areas

The council adds to the robustness of its risk management arrangements by regularly seeking an external opinion on specific areas of new or emerging risk. In the last 12 months work has been commissioned to provide a tree safety and liability review to evaluate the current injury and liability risk management arrangements in relation to the management of trees. Due to take place during 2022/23.

Progress on areas identified in previous years:

Project Risk Management – the recommendations around version control have been adopted and we will be implementing project risk management training for relevant staff.

Cyber Health Check – the recommendations around the critical aspects of Cyber Certification, Privileged Access Management and End of Life Systems are either complete or in progress. The actions continue to be monitored through Information Governance Group.

Opportunities

		Impact				
		5	4	3	2	1
Likelihood	5					
	4			Effective contractor relations		
	3	Housing & Business Growth				
	2					
	1					

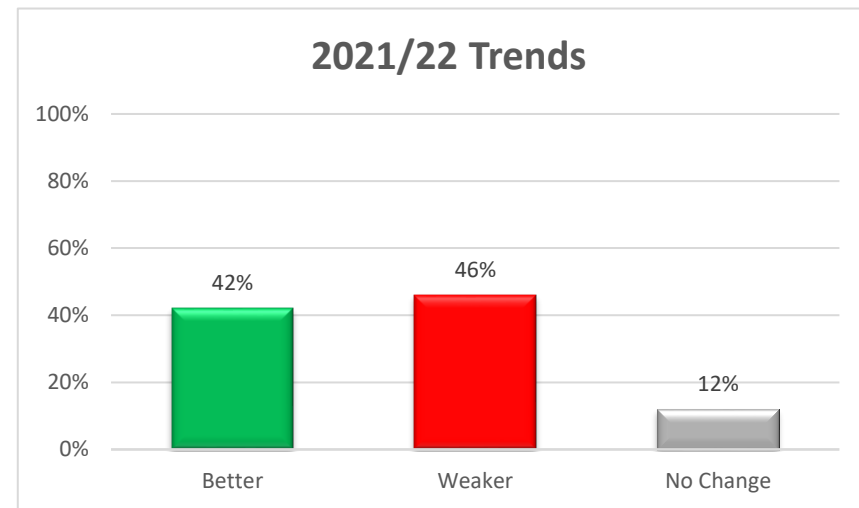
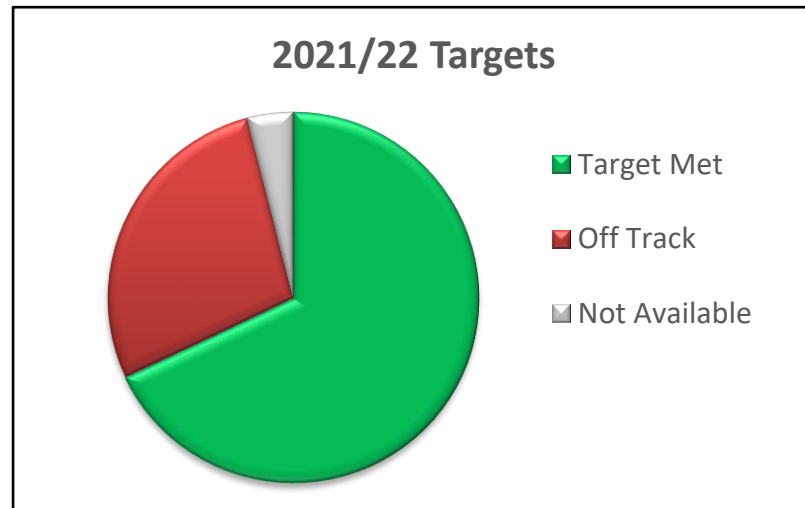
Not all risks are negative and the council's approach to risk management is mature enough to consider opportunities as well as threats. The heat map adjacent shows the three top rated opportunities facing the council in 2022 and a summary of the actions being taken to help bring these benefits to fruition.

- ✓ Contractor relations: more emphasis on commissioner role; effective contractor partnerships; focus on contract management within the new procurement strategy
- ✓ Housing growth: empty homes strategy; accelerated housing delivery; working with Homes England to access funding; disposal of remaining Council owned sites
- ✓ Business Growth: accelerated business growth and employment programme; working with Local Economic Partnership to access funding; new business support schemes

Chapter 6: Demonstrating value for money - our performance and how we compare

Summary

At the close of 2021/22 the Council had achieved 68% of its key performance indicator targets for the year (+1% improvement on the previous year) and had maintained or improved performance in 54% of these measures (-7% lower than last year, the ongoing effect on performance from the pandemic continues to impact).



The service areas which fell short of target include the use of temporary accommodation, FOI response times, average re-let time for housing voids, % rent loss due to vacant stock, planning enforcement, use of contracts register and procurement activity on forward plan, volunteer hours .

The effect of the Covid 19 has continued to have an impact on some service areas and we have taken that into account when setting the targets for 2021/22, although this now only relates to a relatively small proportion of indicators.

For those measures that fell below the target set for the year we have developed actions for improvement, where feasible, as part of our performance reporting to senior managers and members. As well as comparing performance over time and against target, we also compare our performance with other Councils nationally.

Aim 1: A safer, healthier and cleaner environment

Delivering on our high-quality public amenities, clean streets and environmental health targets:



- ✓ Street cleanliness
- ✓ Regulatory inspections of private water supplies
- ✓ High risk premises inspections
- ✓ Permitted processes inspections
- ✓ Food premises that are broadly compliant with Food Standards Agency standards
- ✓ Pest control contracts obtained
- ✓ Community clean-up campaigns (235 compared to 130 last year)

Fly-tipping incidents have reduced from 609 (27th out of 36 councils in the East Midlands region) to 406 in 2021-22. However this remains an area of concern because of the environmental impact and the drain on resources. Last year we launched a joint comms campaign with our AES partners in response, as well as reviewing our enforcement policy. The Council's spend on public conveniences increased to £312,000 and is now the 3rd highest in the regional comparator group. Food hygiene in establishments across the Borough continue to look healthy with only 12 premises achieving 0-2 stars and over 700 premises achieving 3 stars or above: 590 achieved level 5. The FSA recovery road map (which outlines the baseline plan to get inspections back on track following the pandemic) has been exceeded in every aspect and at every milestone documented.

Contextual Measures:

- ❖ High Peak issued no fixed penalty notices for antisocial behaviour in 2021/22
- ❖ 406 fly-tipping incidents were collected by the council, an improvement on 609 for the previous year. This follows a nationwide reduction in the number of fly tipping incidents compared to 2020/21.

Achievements

- ✓ *Investigated 289 reports of abandoned vehicles and disposed of 5 abandoned vehicles*
- ✓ *Issued 7 fixed penalty notices for fly-tipping*
- ✓ *Issued 232 written warnings and dealt with 83 food hygiene complaint*
- ✓ *Inspected 87 new businesses for food hygiene*



- ✓ Dealt with 1171 pollution related complaints (Alliance)
- ✓ Carried out 119 Ukraine support and Housing Inspections
- ✓ Investigated 104 Health and Safety concerns
- ✓ Undertook 140 water samples and risk assessments (Alliance)

Delivering on our housing targets:

- ✓ Benefits processing times for new claims
- Benefits processing times for changes of circumstance
- ✓ Benefits processed correctly
- ✓ Housing repairs performance
- Households in temporary accommodation for over 6 weeks
- ✓ Right to buy transactions completed in time
- ✓ Homelessness applications at the prevent and relief duty stages
- % prevention and relief duty discharges
- ✓ 13% of housing register applicants in priority need have been waiting in excess of 6 months
- ✓ Gas safety checks undertaken – 100% compliance for the 7th year in a row



High Peak's performance in determining new Housing Benefit claims has improved slightly to 10.9 days in 2021-22 compared to 11 days in 2020-21. The cost of processing benefits in 2020-21 has however also increased from £437k to £674k and with it our ranking has increased from 21st highest in the region to 13th highest. The correlation charts in Appendix A detail those councils in the region who were achieving better performance levels at a lower or comparable cost in 2020-21. Change of Circumstance processing for 2021-22 was 6.3 days, an increase from 5 days in 2020-21. In 2019-20 High Peak were the slowest in the region at 9 days.

The creation of a joint venture company with Norse Commercial Services Ltd was approved and the transfer of the housing repairs service, maintenance and facilities management functions and project management of the capital programmes commenced in July 2022 (Phase 2) . Phase 1 involved the transfer of the cleaning and caretaking services into the new company from April 2022.

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Contextual Measures:

- ❖ 157 affordable homes were completed, up from 45 last year
- ❖ 387 new dwelling completions were made in 2021/22
- ❖ 152 homes stood empty for more than two years, up from 120 last year
- ❖ 95.2% of overpaid benefit payments were recovered (down from 98.3% the previous year)
- ❖ It took an average of 112 days to complete disabled adaptations in council owned stock (up from 97 days last year) and an average of 14 weeks in non-council stock (up from 12 weeks last year)
- ❖ At the end of March there were 32 households in temporary accommodation including 1 family
- ❖ 119 complaints were received in relation to private sector accommodation, with 28 category 1 hazard properties and 61 category 2 hazard properties, (up from 2 and 5 last year) no improvement notices were issued
- ❖ 265 new kitchens and bathrooms were delivered as part of the housing capital programme and 83% of council homes met the Decent Homes standard

Achievements

- ✓ *Secured grant funding from the Rough Sleeping Accommodation Programme for the delivery of 4 self-contained supported accommodation for rough sleepers*
- ✓ *Identified larger properties with fewer family members to explore downsizing options to make best use of the properties*
- ✓ *Gained approval to offer a grant of £1,394,000 from RTB receipts towards the development of 17 affordable rented units at Buxton Road, Chinley (subject to satisfactory DDA)*
- ✓ *Work has commenced to construct the roundabout along the A6 at Fairfield to unlock access to housing sites*
- ✓ *Completed 73 affordable homes at Granby Road A*
- ✓ *2625 windows/doors have been fitted to council housing stock; 35 homes have been re-roofed; 104 properties have new cladding and 23 received new render*
- ✓ *100% Compliance with gas regulations was maintained throughout all the lockdowns*
- ✓ *Mobilisation of Norse- Phase 1 to transfer the delivery of the cleaning and caretaking functions to the new company*

Delivering on partnership working and community safety targets:

- Delivery of the Community Safety Partnership Plan (implementation continues to be affected by lockdown)
- ✓ Carelink emergency response calls
- Carelink % referrals installed within 15 days (delays caused due to clients shielding)

Total recorded crime in 2020-21 was 5474 incidents, minimal change compared to 5488 in the previous year , however the rank in the East Midlands has changed from 24th lowest to 18th lowest. The council's spend on CCTV has decreased to £93,000 and is now ranked 13th highest spend compared to 11th in 2019-20. The correlation charts in Appendix A detail those councils in the region who have lower recorded crime levels at a lower or comparable cost in 2020-21.

Contextual Measures:

- ❖ 6424 recorded crimes across the borough to March 2022 and 2698 anti-social behaviour reports
- ❖ 13.5% of households in the borough are fuel poor (2020 BEIS data), up from 13.1%
- ❖ Local foodbanks gave out 1,526 food parcels to 1,911 people in Buxton and dealt with 2,018 referrals in Glossopdale

Achievements

- ✓ Led on the upgrade of the Councils public realm CCTV system
- ✓ Introduced new Community Safety Strategies and delivered Community Safety Action Plans
- ✓ Worked with ROFA and G52 to support community activities
- ✓ Linked with High Peak CVS, Connex, The Bureau and New Mills Volunteer Centre to support the response to the pandemic and other activity
- ✓ Carelink Service responded to 890 falls and 4,719 emergency responses , visits in total totalled 15,892
- ✓ Continued to support the foodbanks and pantries across High Peak



Delivering on our leisure targets:

- Level of external funding awarded to support the physical activity and sport strategy (£55k against a target of £60k)
- ✓ Number of priority areas where place-based work to reduce inactivity is being undertaken

2020/21 benchmarking shows that the council spent £911,000 on sports and recreational facilities, an increase on the previous year but still within the middle 20% of councils nationally. 67.1% (51,700) of High Peak residents take part in 150+ minutes of exercise per week, a slight decrease from 71.1% last year.

Contextual Measures:

- ❖ 20.9% of the local population (16,100) are 'inactive', compared to 21.3% last year (Active Lives Survey – Nov 2021)
- ❖ 15.4% of the local population (11,800) volunteer in sports clubs, a decrease of almost 10% (Active Lives Survey – Nov 2021)

Achievements

- ✓ *Developed a successful bid for funding from British Cycling to develop a new pump track facility in Bankswood Park*
- ✓ *Created the Walking Movement project to get more people outdoors and walking as a way to improve physical and mental health outcomes*
- ✓ *Expanded the exercise by referral scheme to include Buxton Swimming Pool and Gym and Glossop Leisure Centre*
- ✓ *Developed a play and outdoor sports facilities investment plan which will see up to £390k invested in facilities over the next 4 years*

Aim 2: A responsive, smart, financially resilient and forward thinking council



Delivering on our value for money targets:

- ✓ Council tax and business rates collection
- ✓ Invoices paid on time
- ✓ Sundry debt reduction
- ✓ General Fund income & expenditure variance
- ✓ HRA income & expenditure budget variance
- ✓ Rent collection
- ✓ Efficiency savings met
- ✓ Internal audit recommendations implemented on time

Contextual Measures:

- ❖ Income generated equates to 77% of the net budget (2021/22)
- ❖ £22.5m was levered in external funding (2021/22)

2020/21 benchmarking reveals that High Peak has the 9th highest Council Tax collection rate in the region at 97.84%, down 2 places on the previous year following a dip in our rates from 98.41%. Nationally, High Peak ranks 43rd highest, a minimal change from 44th place last year. The cost of collection has increased to £234k and is now the 3rd lowest in the region. Business Rates collection decreased slightly in 2020/21 but now ranks amongst the top 40% of councils nationally at 98.12% and is 8th highest in the region.

In January 2022 we commenced our first Local Government Association 'Corporate Peer Challenge', a week long voluntary process to aid improvement and learning. This was held as a virtual event involving six Peers drawn from local government providing challenge and to share learning to aid future improvement. The Peers met with councillors, staff, trade unions, neighbouring council leaders, local media and a vast range of key strategic partners. Headline findings were that we '*Deliver high-quality, low cost services that are value for money and have been well managed over a number of years*' highlighted our '*Strengths in governance and financial management and in investing in staff and elected members*' praised us for being '*At the forefront of creative thinking with a clear focus on efficiency and resilience*'. An action plan has been created from the recommendations for further development and will be implemented throughout 2022-23.

Achievements

- ✓ *Over £4.8m discretionary grants distributed in the High Peak to support our local businesses who have been affected by Covid*
- ✓ *Achieved unqualified audit opinion on the 2020/21 Statement of Accounts following another year of disruption and remote audit.*
- ✓ *Successfully Produced a balanced Medium Term Financial Plan and 2022/23 budget*
- ✓ *Exceeded the rent collection target for current and former tenant arrears despite the ban on repossession actions and evictions. Alternative methods of rent recovery included independent intervention, in-depth advice and wider multi-agency working*
- ✓ *Managed the preparations for the virtual Corporate Peer Challenge*

Delivering on our customer access and right first time targets:

- ✓ Complaints responded to within timescale
- ✓ Social media followers
- ✓ Assisted contacts (phone/ face to face and web)
- ✓ Number of Onevu customers
- ✓ Repeat complaints



- FOI requests dealt with on time
- Avoidable contact
- ✓ Sitemorse index compliance rating

The limited benchmarking material on complaints levels indicates that the number of ombudsman complaints remains within the lowest 20% nationally at just 5 complaints in 2020/21

Contextual Measures:

- ❖ 989 Twitter feeds were retweeted
- ❖ 6% of FOI requests were diverted to the Council's website / publication scheme
- ❖ The cost of handling FOI requests was estimated at £51,269
- ❖ 139 complaints were received during 2021/22: up from 98



Achievements

- ✓ *45,405 One Vu accounts now active as customers can report changes, raise requests, submit information and track requests through their accounts*
- ✓ *Continued monitoring of the website for accessibility and compliance with transparency requirements*
- ✓ *Increase in online forms made available for customers to self-serve*
- ✓ *Developed Access to Service Strategy, engaging with service areas and external partners*
- ✓ *Implemented Civica Pay for payment at front line*

Delivering on our workforce targets:

- Sickness absence per FTE
- ✓ Workplace accidents
- Reportable/lost time accidents

Sickness absence (Alliance) has increased following the initial reduction in 2020/21. Covid cases were included in the calculation from February 2022 which has contributed towards the increase in sickness rate. The council's agile working policy is now in place and the 2022/23 target has been amended as we re-adjust to the new ways of working and the changes in staff structure due to the Norse transfer. Staff appraisals have been delayed but will re-commence, to be led from the top.

Contextual Measures:

- ❖ We received 72 compliments in 2021-22, down from 174
- ❖ There are 4 apprentices across the Alliance, of which 3 are working on the higher level scheme
- ❖ 100% of the apprenticeship levy was spent by the Alliance
- ❖ Staff turnover increased to 13.4% from 10.6% (Alliance)

Achievements

- ✓ *Delivered external training for Climate Change and a Senior Leadership Programme*
- ✓ *Developed a suite of Covid 19 risk assessments*
- ✓ *Developed guidance and training on working safely from home, fire safety, ergonomic guidance, stress awareness and wellbeing, returning to the workplace, working in other properties*
- ✓ *Reviewed DSE risk assessments along with 1-2-1 discussions and home visits to ensure compliance*
- ✓ *Recruited 4 senior managers, promoted 4 staff and seconded 11 staff (Alliance)*
- ✓ *1 post entry training agreements in place*
- ✓ *Implemented the Agile Working Policy*



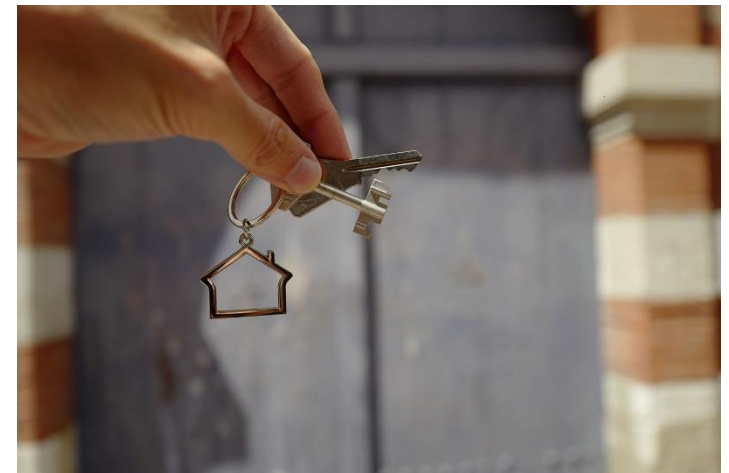
Delivering on our effective use of assets targets:

- ✓ Council-owned business units that are occupied
- Rent loss from vacant stock
- ✓ Properties with nil void loss
- Average time to re-let Council homes

267 properties were re-let in 2021-22 of which 82 were major voids, a number of the properties required extensive works after being left in a poor condition. Void times were affected by delays with contractors and Covid restrictions whereby the property had to be left empty for a specified period of time

Contextual Measures:

- ❖ It took an average of 43.5 days to re-let homes (excluding 'hard to let' homes), up from 28.6 days the year before
- ❖ 339,242 litres of oil fuelled our main office buildings and 197,285 Kwh of electricity, costing £44,042



Achievements

- ✓ *Continued with the programme of internal challenge of information asset registers via the Information Governance Group to protect our data assets using the ASSURED framework.*
- ✓ *Undertook stock condition surveys of building fabric, mechanical and electrical*

Delivering on our procurement targets:

- ✓ **On-contract spend**
- **Procurement activity**

52% (Alliance) of procurement activity on the forward plan compared to 62% in 2020-21. There have been a higher proportion of exemption applications due to increasing reactive workstreams over the last year.

Contextual Measures:

- ❖ 15% of contracts over £5,000 were awarded to local businesses following submitted expressions of interest, down from 32 % last year
- ❖ 8.8% of council supplier spend stays within the local area

Achievements-

- ✓ *Local businesses spend over £2,517,620*
- ✓ *Completed 131 Procurement exercises delivering the Council's Procurement forward plan (Alliance)*
- ✓ *Supported Welcome back programme of funding for local High Streets*
- ✓ *Delivered strategic procurement exercises including renewal of IT Managed Services Contract, securing main contractor for A6 Hogshaw Roundabout development, Glossop Halls project.*

Delivering on our technology targets:

- ✓ **IT network and system availability**



Achievements

- ✓ *Supported home working and conducted a Return to Office IT review*
- ✓ *Completed the server migrations*
- ✓ *Worked with Customer Services, Finance and NEC to implement CivicaPay replacing PARIS for the processing of all incoming payments*
- ✓ *Worked with Socitm to deliver the Digital Maturity , IT and Digital Strategy review*
- ✓ *Led the Collective project to implement a brand new bin operation system replacing Flare*
- ✓ *Led the Alliance Norse project , the joint venture to deliver Repairs and Maintenance, Capital Projects and Facilities Management to corporate, commercial and housing property assets.*

Aim 3: To support economic development and regeneration



Delivering on our business support and start-ups objective:

Our business formation rate has decreased from 10.58% to 7.75% in 2020 and places us 35th out of 36 councils in the East Midlands with Derbyshire Dales ranked last at 7.4%.

Contextual Measures:

- ❖ 3940 enterprises are operating within the High Peak; 100 less than last year
- ❖ 20,386.7 m2 of floorspace completed (use classes B1/B2/B8)
- ❖ 1842 hits on the business page of our website

Achievements

- ✓ *Prepared and distributed Christmas Gift Guides, Local Food Guides and the Goyt Valley Guide to help promote local businesses as they recover from lockdown*
- ✓ *Supported a number of business events including the New Mills Festival, Glossop Winter Lights and Castleton Family Fun Day*
- ✓ *Distributed the business E-newsletter to 1338 subscribers each month*
- ✓ *Distributed over £4.8 m discretionary grants to businesses affected by Covid*



Delivering on our flourishing town centres targets:

The borough had an average town centre vacancy rate of 9.2% (2021). This is compared to the national and regional (East Midlands) average of 11.8% and 11.6% respectively. Recent and ongoing investment in economic growth via the Heritage Action Zone and Future High Streets project in Buxton and Glossop Halls project seek to create the best environment for our town centres to thrive.

Achievements

- ✓ *Additional funding of £50,000 has been secured from Historic England to develop public realm design proposals for improvements along Spring Gardens in Buxton*
- ✓ *Received funding from the Government's Future High Street Fund to work with partners on proposals to transform the Spring Gardens area*
- ✓ *The Buxton High Street Heritage Action Zone continues to support the repair and reinstatement of historic shop fronts and the restoration of vacant heritage buildings*
- ✓ *Partial lifting of the Covid restrictions in May 2021 enabled the opening of Buxton Crescent Hotel and Spa*

Delivering on our promoting tourism targets:

Visitors to the High Peak added £146m of spend to the local economy according to the latest research reports for 2020 (down from £274m) and local business benefited from over 660,000 overnight stays (down from 1.52m); tourist bed spaces fell from 8011 to 7576. The Council's recorded spend on tourism (2020-21) places it in the middle 20% of councils nationally at £20k, down from £53k.

Achievements

- ✓ *A new tourism strategy is being prepared with an aim to boost visitor numbers and spend in the area*
- ✓ *A new logo and branding toolkit have been developed for Buxton*
- ✓ *Tourism Marketing package commissioned and delivered for the central area of High Peak that includes Whaley Bridge, Furness Vale, New Mills and Chapel-en-le Frith to support local businesses following the Toddbrook Reservoir Incident*



Delivering on our high quality development and building control targets:

- ✓ Planning appeals successfully defended
- % of planning enforcement cases resolved within 13 weeks
- ✓ Major, minor and other planning applications determined in time – 100% of majors determined on time
- Planning applications with pre-app enquiries
- ✓ 100% of priority planning enforcement cases visited within 1 working day
- Agent satisfaction with the planning service

Benchmarking data across the East Midlands region shows that High Peak performs above the mean for the processing of major and minor planning applications. The costs of development control has increased from £201,000 to £370,000 in 2020/21, placing the council in the lowest 40% of councils nationally and 16th in the region.

Contextual Measures:

- ❖ No costs were awarded against the Council last year for planning appeals
- ❖ 274 customers attended the new Planning Surgeries

Achievements

- ✓ *Adopted Water in Buxton Supplementary planning documents*
- ✓ *Completed successful transfer of building control to Derbyshire Building Control Partnership*

Delivering on our car parking targets:

Contextual Measures:

- ❖ 1730 PCNs were issued in 2021/22 of which 92% were collected
- ❖ 56.4% of car park spaces are covered by the Park Mark scheme and over 6% of all spaces are allocated as disabled parking bays

Achievements

- ✓ *Launched Pay by Phone in HPBC car parks*
- ✓ *Procured new Civil Enforcement Officer contract as part of Derbyshire Parking Board*
- ✓ *Resurfaced Glossop Municipal Buildings and Winster Mews*



Aim 4: To protect and improve the environment



Delivering on our effective recycling and waste management targets:

- % of household waste recycled (estimate)
- ✓ Kg of residual household waste (estimate)
- Missed Bins

High Peak's recycling rate of 50.8% in 2020/21 remains the 4th highest in the region and the residual kg of household waste improves to the 4th lowest level across the East Midlands. However, the cost of recycling is 3rd highest in the region at £1.4m, whilst waste collection costs are amongst the lowest 20% of councils nationally at £776k

Achievements

- ✓ *Implemented a new bin operation system 'Collective' allowing residents to see real time updates greatly reducing the need for customer contact*

Delivering on our quality parks and open spaces targets:

- Volunteer hours
- ✓ Green Flag award maintained

Volunteer activity was slow at the start of 2021-22, engagement increased following the relaxation of Covid restrictions to 415 hours, up from 236 hours in 2020-21. Council spend on parks and open spaces increased from £592,000, to £614,00 in 2020-21 but remains in the lowest 40% of districts nationally

Achievements

- ✓ *Developed a new place based engagement work role in New Mills in partnership with New Mills Volunteer centre*



Delivering on our climate change targets:

- ✓ Paper consumption
- ✓ Air quality reporting requirements

Contextual Measures:

- ❖ Emissions per capita are estimated at 28.8 tonnes (2020 BEIS) and are the highest in the East Midlands due to Quarrying industry emissions

Achievements

- ✓ *Introduced the High Peak Climate Change Strategy*
- ✓ *Appointed a new Climate Change and Biodiversity Officer*
- ✓ *Completed energy audits across General Fund properties*

The Council approved the 2021/22 Climate Change Plan (Part 1) in July 2021 which focussed on reducing our own emissions and we are now implementing the second phase: *Publish Part 2 of the Climate Change Action plan and commence delivery of the priorities contained within Part 1 and 2.* Part 2 is concerned with how the Council intends to help the whole Borough achieve net zero emissions and was published in November 2021. Both Part 1 and Part 2 are 'dynamic' documents that will be amended as more data/ assessments and opportunities arise.

Work done to date includes:

- ✓ Staff have undertaken Carbon Literacy Training together with Train the Trainers for Community Champions . Gained Bronze Level certification in Carbon Literacy, Silver accreditation on track for December 2022
- ✓ Work is ongoing around the energy efficiency of the housing stock and we have commenced retrofitting some of our council homes

AIMING LOW: THE
WAY TO NET ZERO
2021 TO 2030



- ✓ The Council held its first Climate Change Summit which brought together a number of interested groups to highlight local issues and share ideas
- ✓ The new agile working policy has been implemented and it is expected the trends established by the new ways of working will be sustained: reduction in business mileage; increased customer self-service and reduced paper consumption.
- ✓ Developed an action plan to reach the 2030 net zero target
- ✓ The Climate Change working group continues to meet to discuss and agree actions in respect of a number of key themes including biodiversity, transport and travel, planning, waste and energy

Chapter 7: Our Future Priorities 2022-2023

2019/20 saw the development and adoption of a new Corporate Plan by the Council for the period up to 2023. Actions yet to be fully implemented have been rolled forward into 2022/23.

Corporate Plan Aim	Rolled forward Priority Actions	New Priority Actions
Aim 1: Practical support of community safety arrangements	Complete the review of the CCTV system and implement the agreed recommendations	
Aim 1: Provision of high quality leisure facilities both in formal leisure centres and swimming pools and out in our communities	Review the Sport and Physical Activity Strategy in order to integrate communities and sports clubs into the delivery of its objectives	
	Develop and implement an ongoing (HP) leisure facilities improvement plan focused on improving the health and well-being of residents	
Aim 1: Fit for purpose housing that meets the needs of tenants and residents	Implement the accelerated housing delivery programme	
Together with partners we will seek to influence the following outcomes: <ul style="list-style-type: none"> ➤ Maintaining the provision of accessible health and social care 		
Aim 2: Services readily available and provided right first time	Provide advice and support for residents affected by the rollout of Universal Credit	
	Conduct a review of democratic processes and scrutiny arrangements to make the Council as open and transparent as possible	
	Refresh the council's Communication Strategy in order to ensure there is a more effective dialogue and engagement with residents	
	Develop an Access to Services Strategy to ensure that Council services are accessible to all	
Aim 2: Ensure our future financial resilience can be financially sustainable whilst offering value for money	Develop and implement a plan to identify new and innovative ways of generating income	
	Implement the agreed Housing Revenue Account Business Plan	
	Implement the Council's Efficiency and Rationalisation Programme	

Corporate Plan Aim	Rolled forward Priority Actions	New Priority Actions
Aim 2: More effective use of council assets to benefit our communities	Refresh and implement the Asset Management Plan, including a review of public estate, and ensure adequate facilities management arrangements are in place	
Aim 2: Invest in our staff to ensure we have the internal expertise to deliver our plans by supporting our high performing and well-motivated workforce	Develop a new Organisational Development Strategy to ensure effective workforce development and use of apprenticeships	
Aim 2: Use innovation, technology and partnership with others to help improve the efficiency of services, improve customer satisfaction and reduce our impact on the environment	Develop a new ICT strategy to enhance and support the delivery of services	
	Play an active role within Vision Derbyshire, helping to secure a County Deal with increased freedoms and improved collaboration	
Aim 3: Work to create flourishing town centres and thriving high streets that support the local economy	Support the development of Glossop Halls	
	Review the Council's Growth strategy to ensure that it is focused on the effective regeneration of our towns and rural communities	
Aim 3: Encourage business start-ups and enterprise	Implement the accelerated business growth and employment programme	
Aim 3: High Quality Development and Building Control with an 'open for business' approach	Establish a developer open space contributions plan	
	Review the implementation of the Local Plan to ensure that the requirements for affordable housing and developer contributions are being met	
Aim 3: Promote tourism to maximise local benefit	Develop a Cultural Strategy to support and celebrate the rich history and culture of the Borough	
<p>Together with partners we will seek to influence the following outcomes:</p> <ul style="list-style-type: none"> ➤ Work with the private sector on regeneration schemes including Torr Vale Mill ➤ Ensure the best use of public assets across the borough through the One Public Estate project ➤ Pressing for more regular and faster rail links, public transport links and essential road infrastructure 		

Corporate Plan Aim	Rolled forward Priority Actions	New Priority Actions
<ul style="list-style-type: none"> ➤ Work with regional partners to extend the Greater Manchester rail offer ➤ Completion of the off road route for the Trans Pennine Trail and access to the Monsal and Tissington trails ➤ Bringing additional funding into the Borough ➤ Enabling high speed internet across the Borough 		
Aim 4: Meeting the challenges of climate change and responding to the Climate Emergency declaration SM: Meeting the challenges of climate change	Publish Part 2 of the Climate Change Action Plan and commence delivery of the priorities contained within Parts 1 and 2	
Aim 4: Effective recycling and waste management	Review the Council's waste and recycling arrangements to increase recycling and to respond to the emerging new national strategy	
Together with partners we will seek to influence the following outcomes: <ul style="list-style-type: none"> ➤ Develop more cycle routes whilst working with the County Council and residents to ensure harmony amongst road users ➤ Encourage local organisations and businesses to reduce their carbon footprint 		

References

The benchmarking data used within this Report has been drawn from the following sources:

1. Grant Thornton's Place Analytics online tool
2. Grant Thornton's CFO Insights online tool
3. The LGA's benchmarking tool – LG Inform

Photos: Derby and Derbyshire Economic Partnership and Derbyshire County Council, High Peak Borough Council and Visit Peak District and Derbyshire.



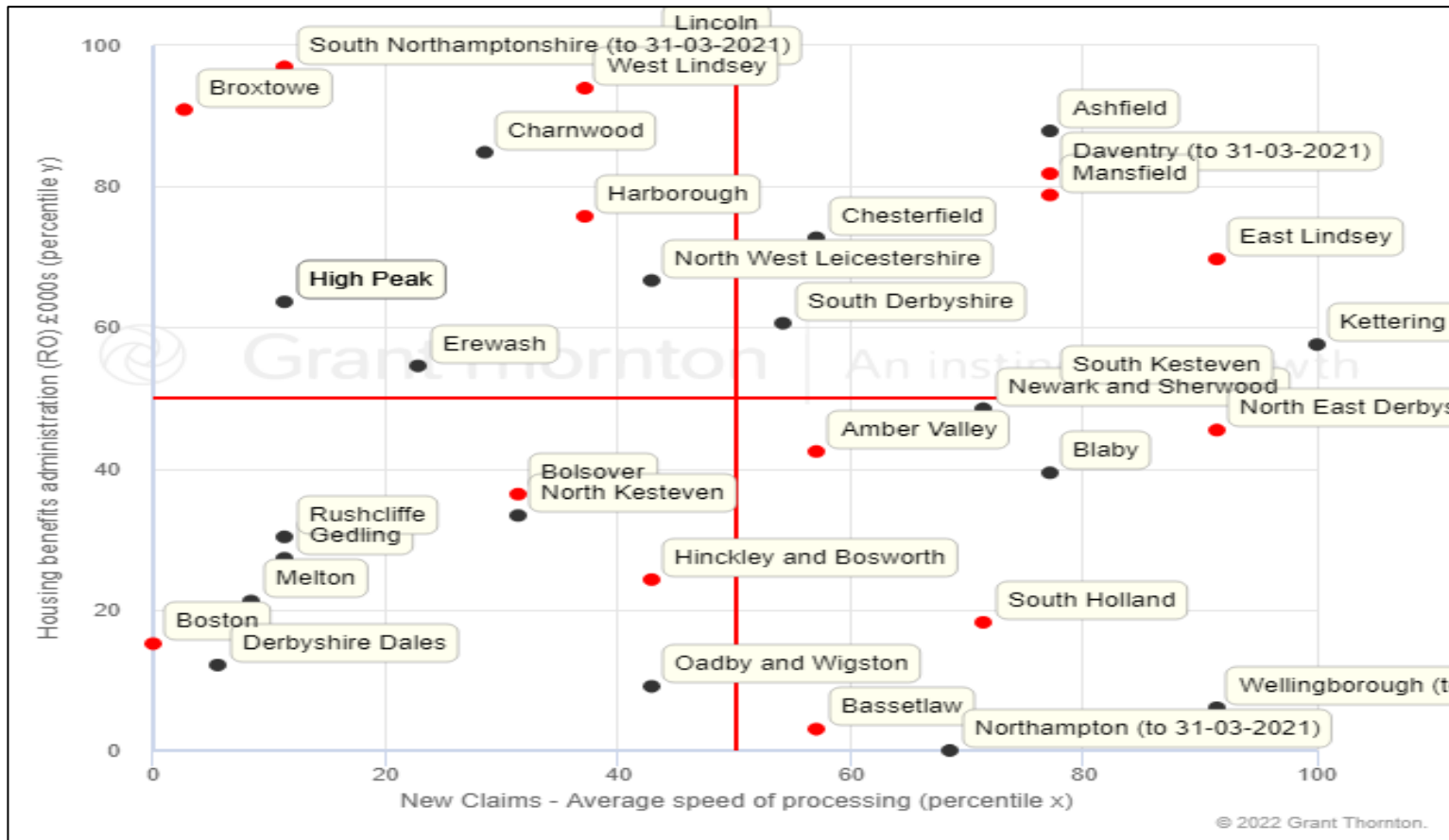
Appendices



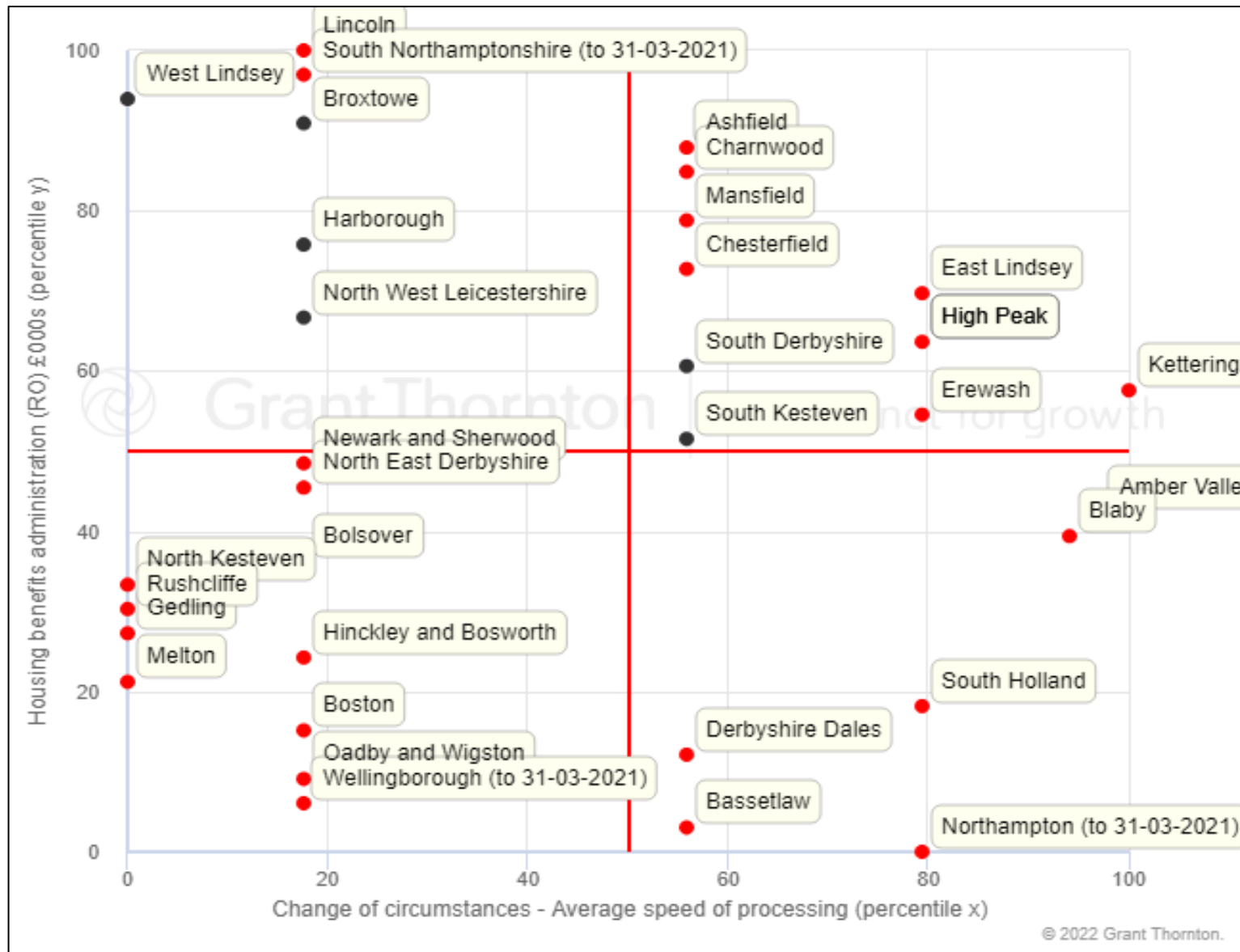
Supporting our communities to create a healthier, safer, cleaner High Peak

Fit for purpose housing that meets the needs of tenants and residents

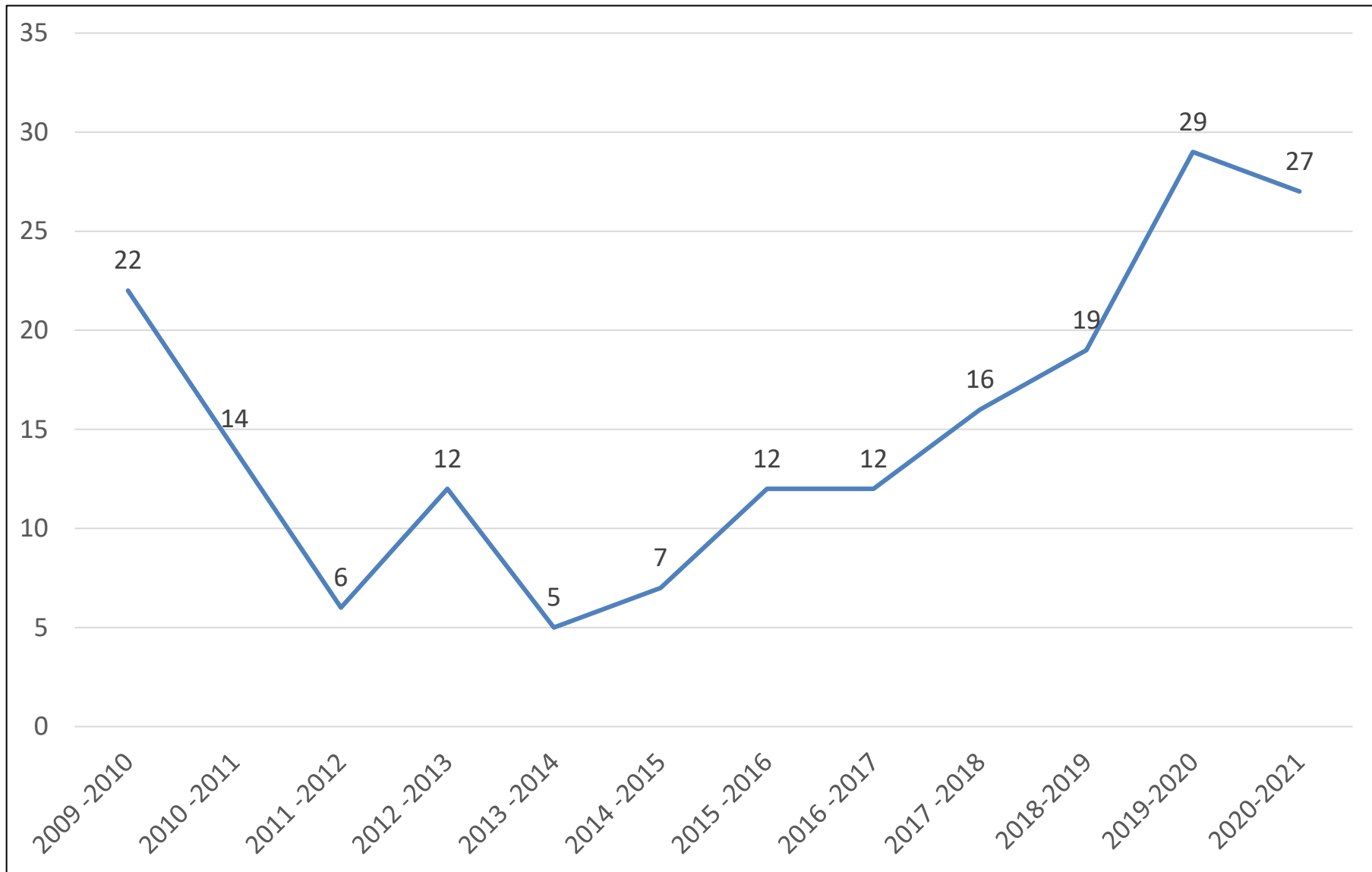
The following chart shows the correlation between Housing Benefit costs and New Claims average speed of processing against the East Midlands Non- Metropolitan group 2020-21, using Grant Thornton's CFO Insight tool. In 2020-21 costs have increased and processing times have decreased. Housing Benefit Administration RO has increased from £437k to £674k. Average speed of processing has decreased from 18 to 11 days. Melton, Boston and Derbyshire Dales are examples of authorities processing claims faster at a lower cost.



This chart shows the correlation between Housing Benefit costs and Change in Circumstances average speed of processing against the group. High Peak costs have increased but processing times have decreased from 9 to 5 days. Melton, Gedling and Rushcliffe are examples of authorities processing changes faster and at a lower cost.

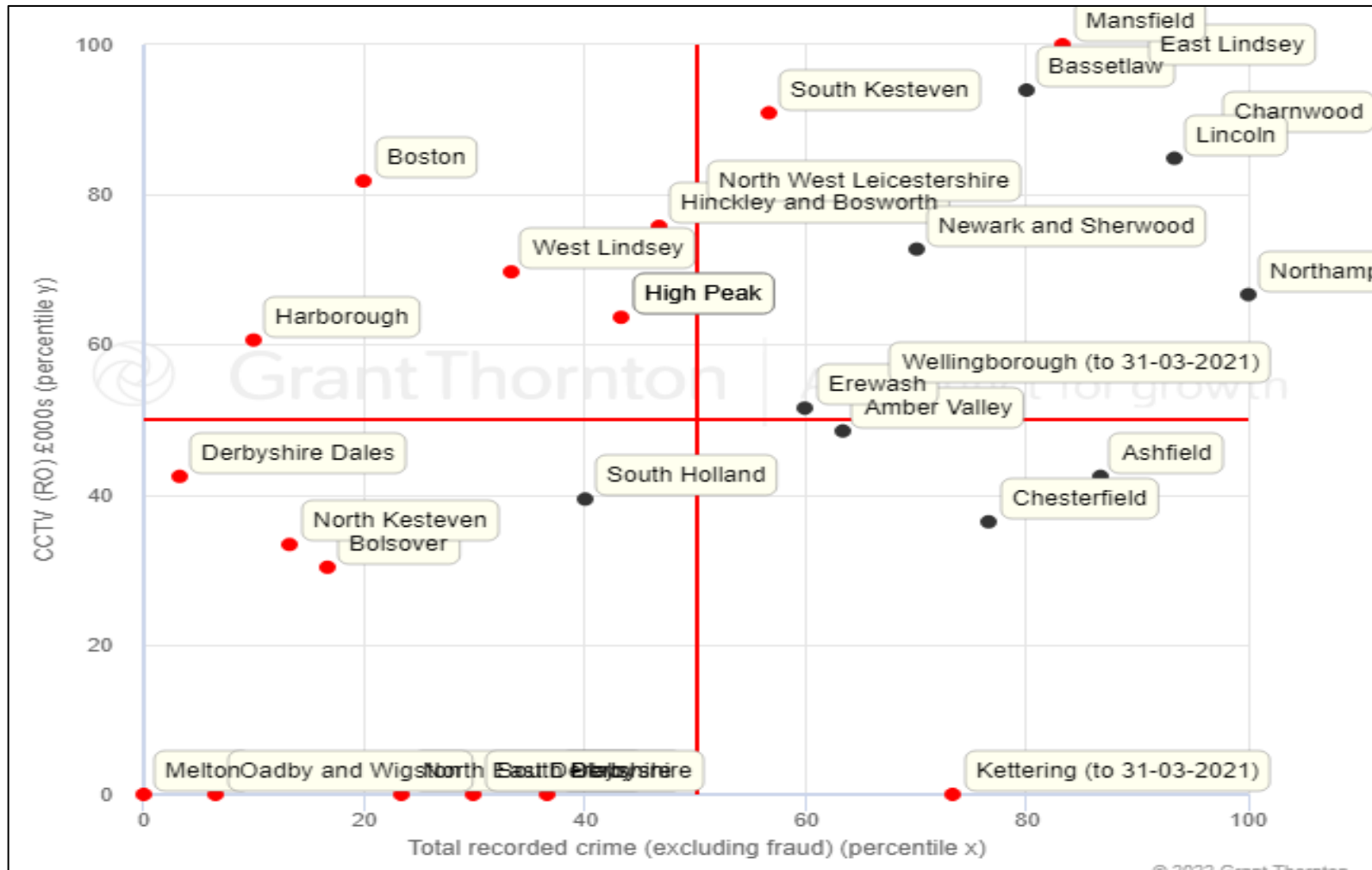


This time series shows the change in the number of households in temporary accommodation in High Peak since 2009. Overall, there has been an increase of 23% between 2009 and 2021 (2009: 22 households, 2021: 27 households).



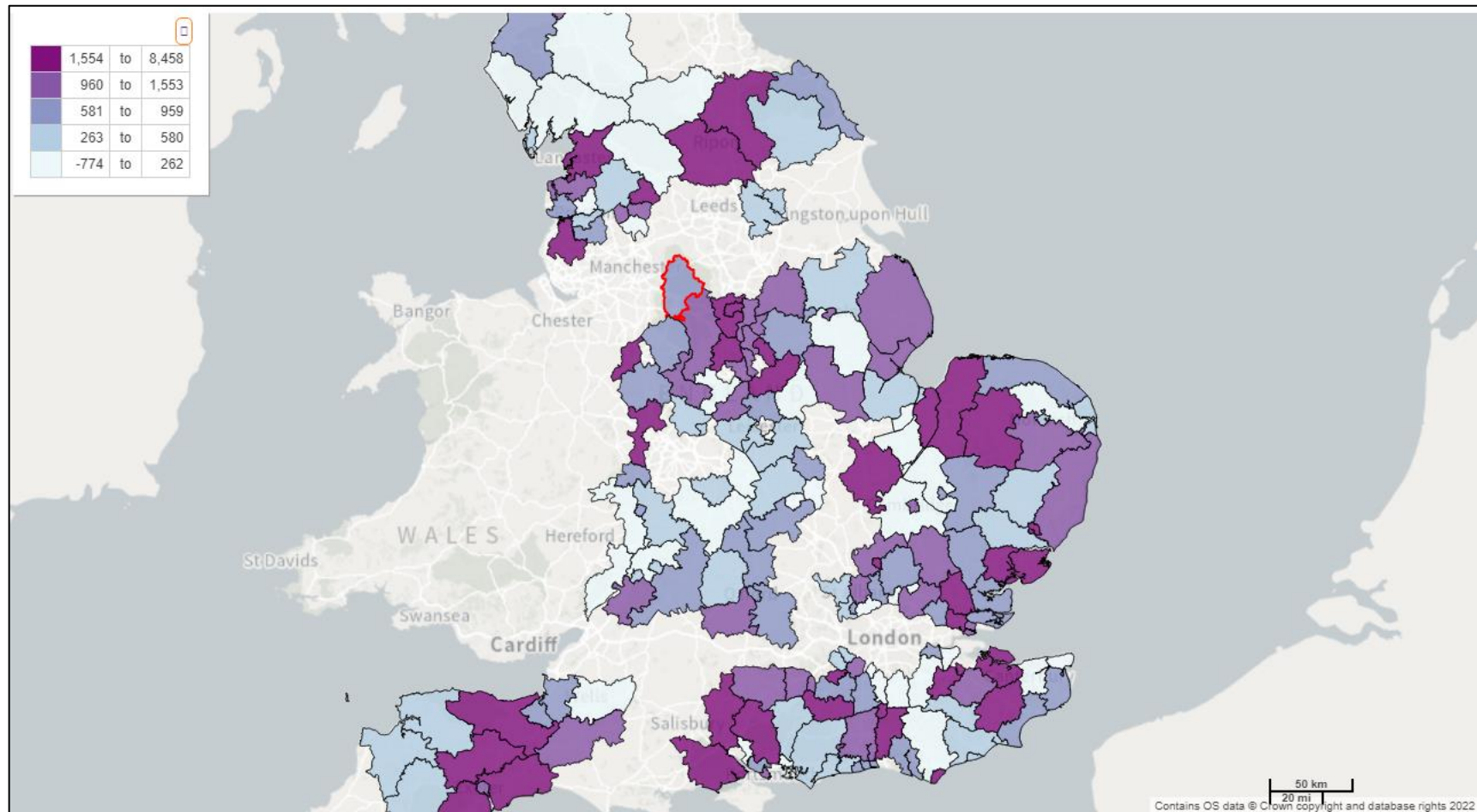
Practical Support of Community Safety Arrangements

The chart below shows the cost of CCTV compared to the total recorded crime (excluding fraud) (percentile) for the High Peak against the East Midlands group in 2020-21. Costs have decreased compared to 2019-20 at £93,000 (13th highest out of 24 councils with spend), the total number of crimes (2021) at 5,474 is 18th lowest out of a group of 31. Bolsover, Derbyshire Dales and North Kesteven, spend less on CCTV and have fewer crimes.

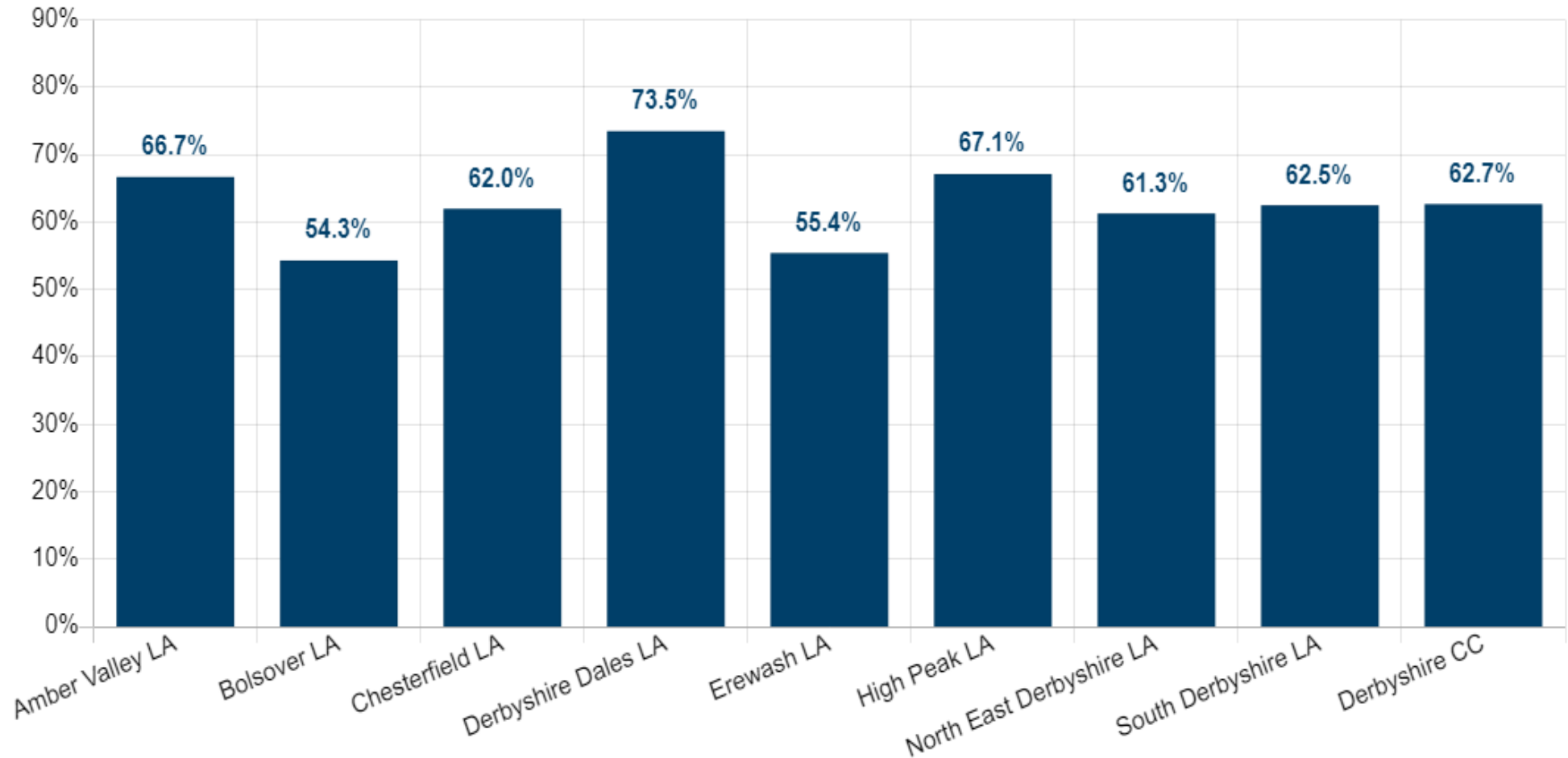


Provision of high-quality leisure facilities both in formal leisure centres and swimming pools and out in our communities

This map shows that High Peak's spend on sports and recreation facilities (including golf) (RO) £000's falls within the mid quintile of districts nationally (ranked 75th out of 180 areas) with a spend of £911,000. In 2019-20, High Peak also sat in the mid quintile with a spend of £449,000.



This bar chart shows the proportion of the population in High Peak who participate in 150+ minutes of exercise per week (Active Lives Survey Nov 20-21, Sport England) compared to other districts within Derbyshire. High Peak have 67.1% of its residents participating in 150+ minutes of exercise per week, compared to 71.1% in Nov 19-20. The Derbyshire average is 62.7 %.

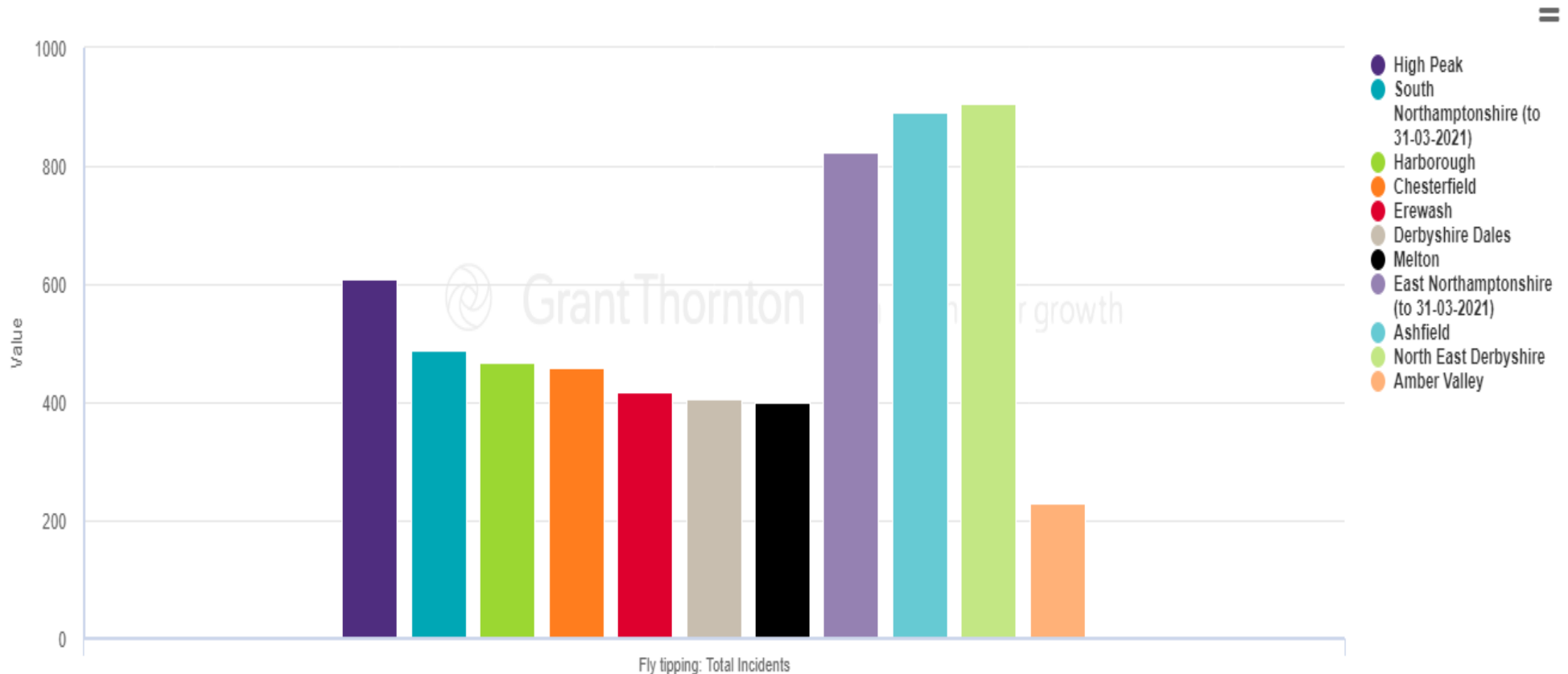


% Levels of activity:

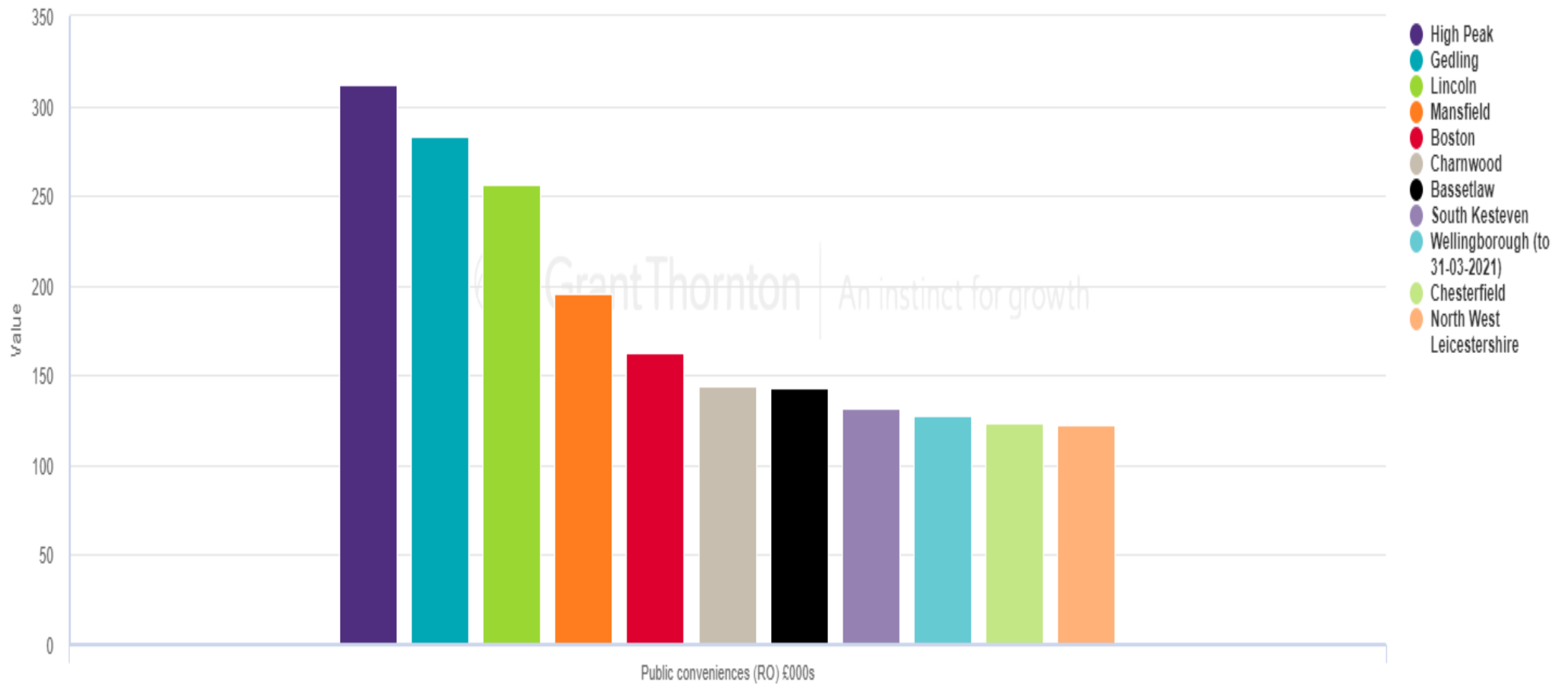
■ Active: at least 150 minutes a week

Effective provision of high- quality public amenities, clean streets and environmental health

The table shows the number of fly tipping incidents in 2020-21 compared to the 10 nearest neighbours from the East Midlands Group. Compared to the whole East Midlands group, High Peak were ranked 27th lowest (out of 36) with 609 incidents, this is an increase compared to 2019-20 when they were ranked 29th lowest with 302 incidents.



This chart shows the cost (in £ 000's) of Public Conveniences (RO) compared to the 10 nearest neighbours from the East Midlands group in 2020-21. High Peak had the 3rd highest spend in the whole group at £312,000, an increase compared to £291,000 in 2019-20.

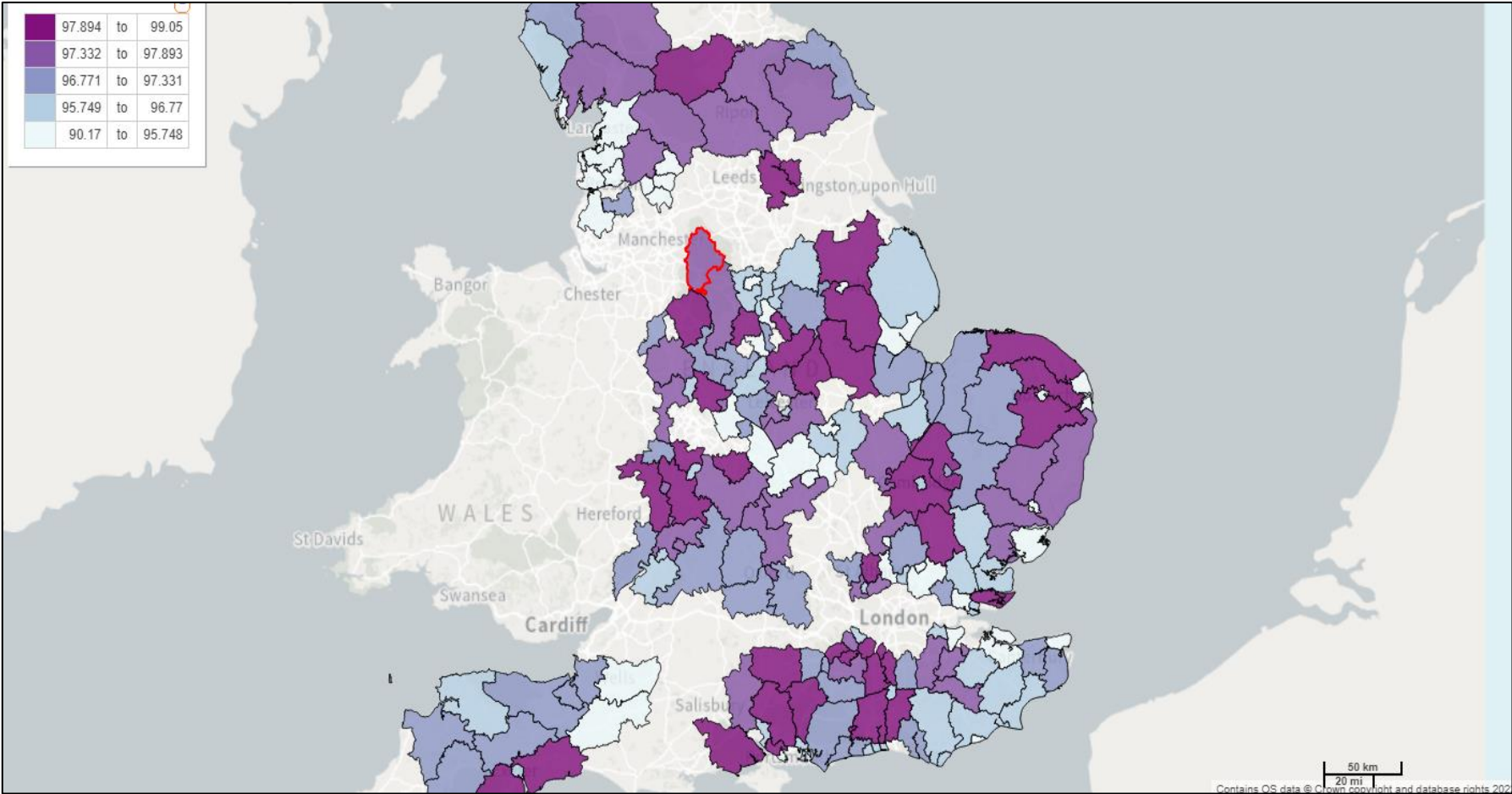




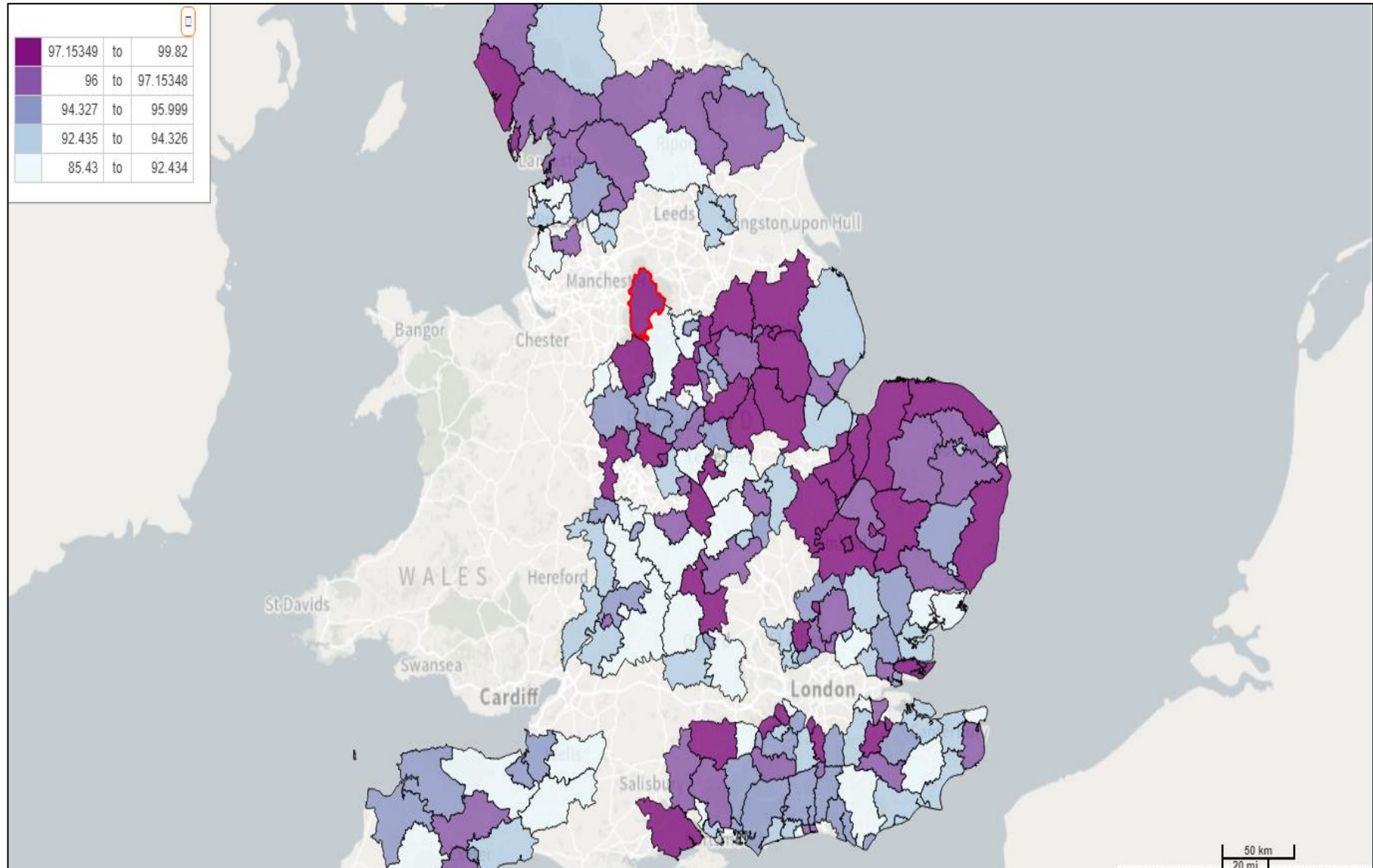
A responsive, smart, financially resilient and forward thinking council

Ensure our future financial resilience can be financially sustainable whilst offering value for money

The map below shows that High Peak has an above average rate of Council Tax collection at 97.84%, sitting within the top 40% of all English districts. The collection rate has decreased from 98.41% in 2019-20. The cost of council tax collection is low compared to the group, ranked 159th out of 180 areas at £234,000, an increase from £180,000 in 2019-20.

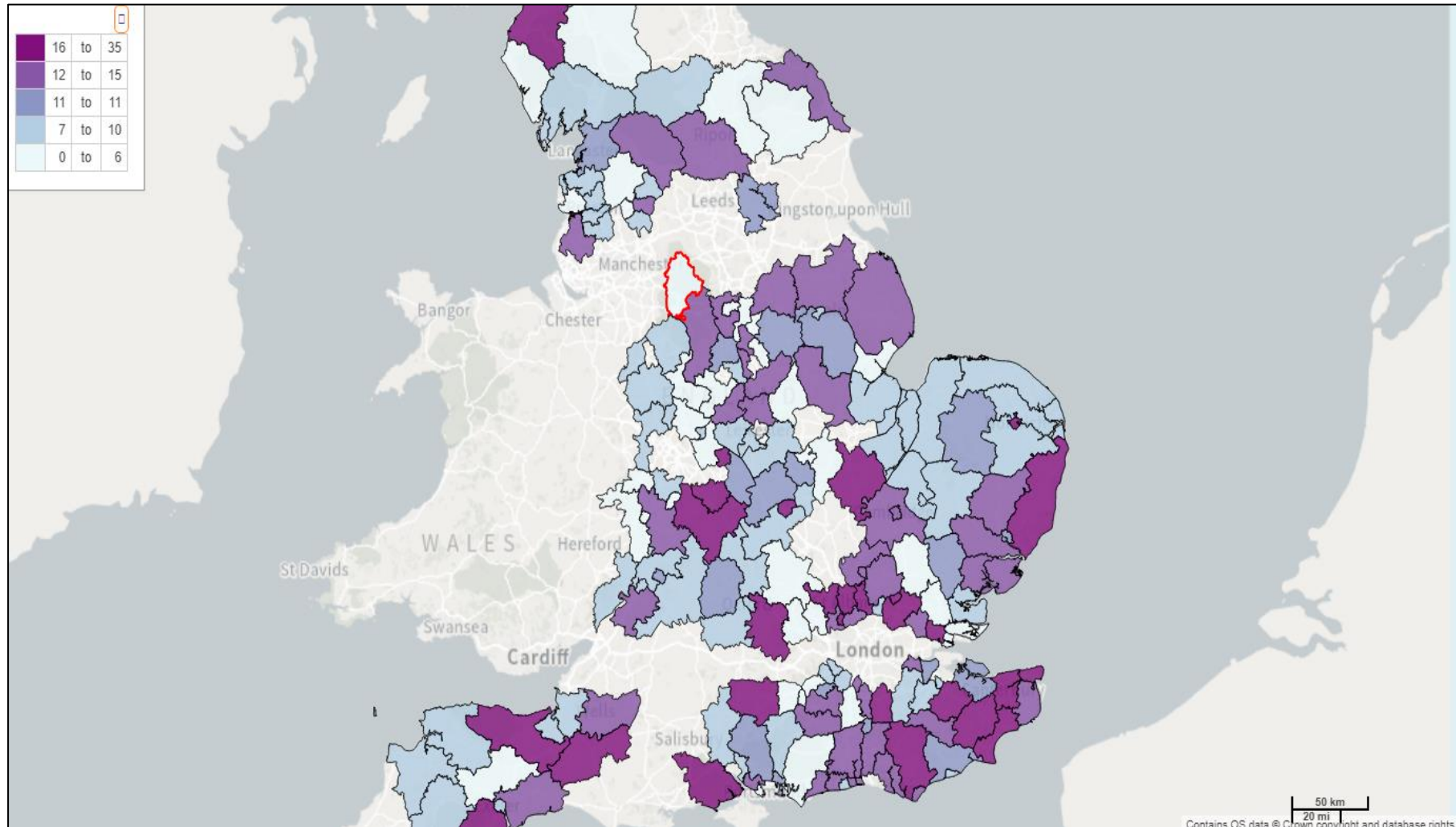


This map shows the Non-Domestic Tax Collection rate across all English districts. The High Peak collection rate of 98.12% sits within the top 20%. This is a slight decrease from 98.39% in 2019-20.



Ensure our services are readily available to all our residents in the appropriate channels and provided 'right first time'

This map shows the total number of Ombudsman complaints received by all English districts in 2020-21. The High Peak score of 5 is lower than the 7 received in 2019-20, and sits within the lowest 20% of all districts.

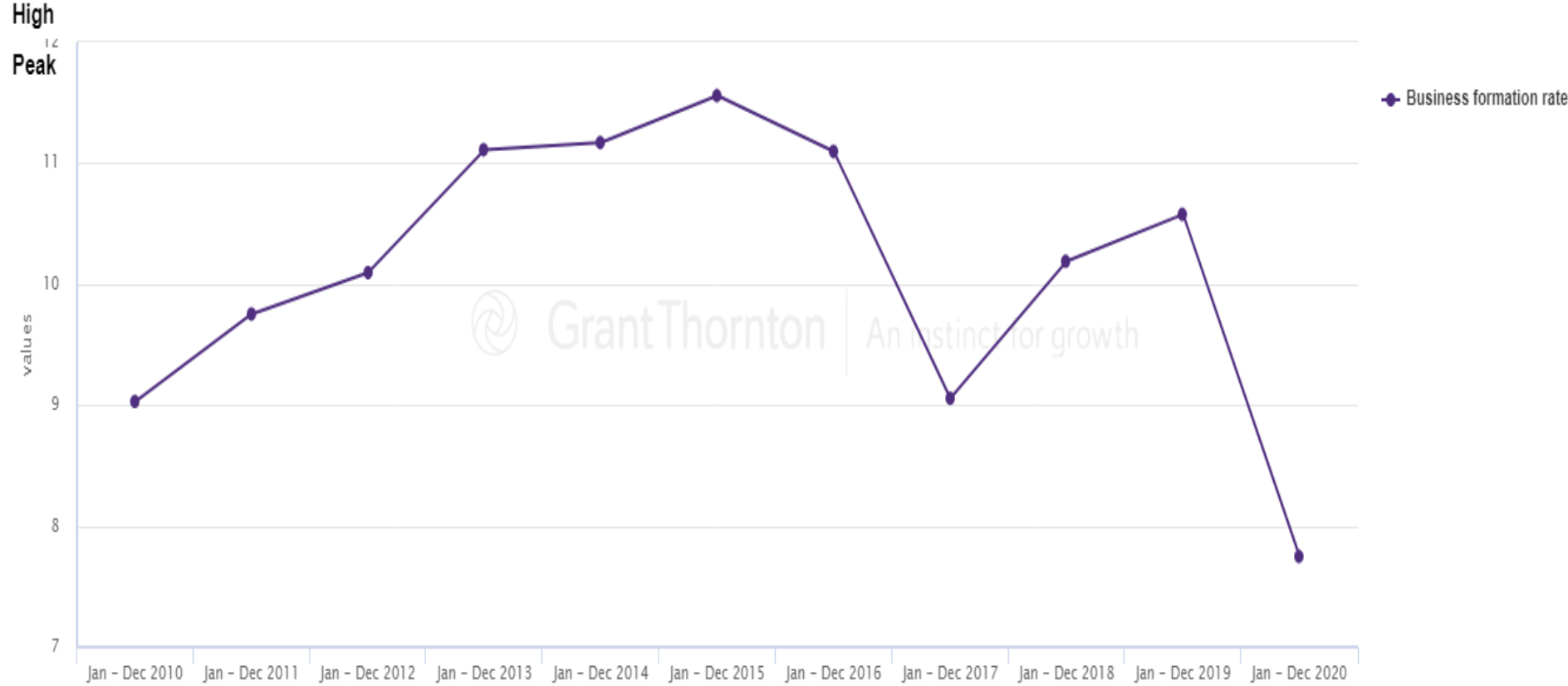




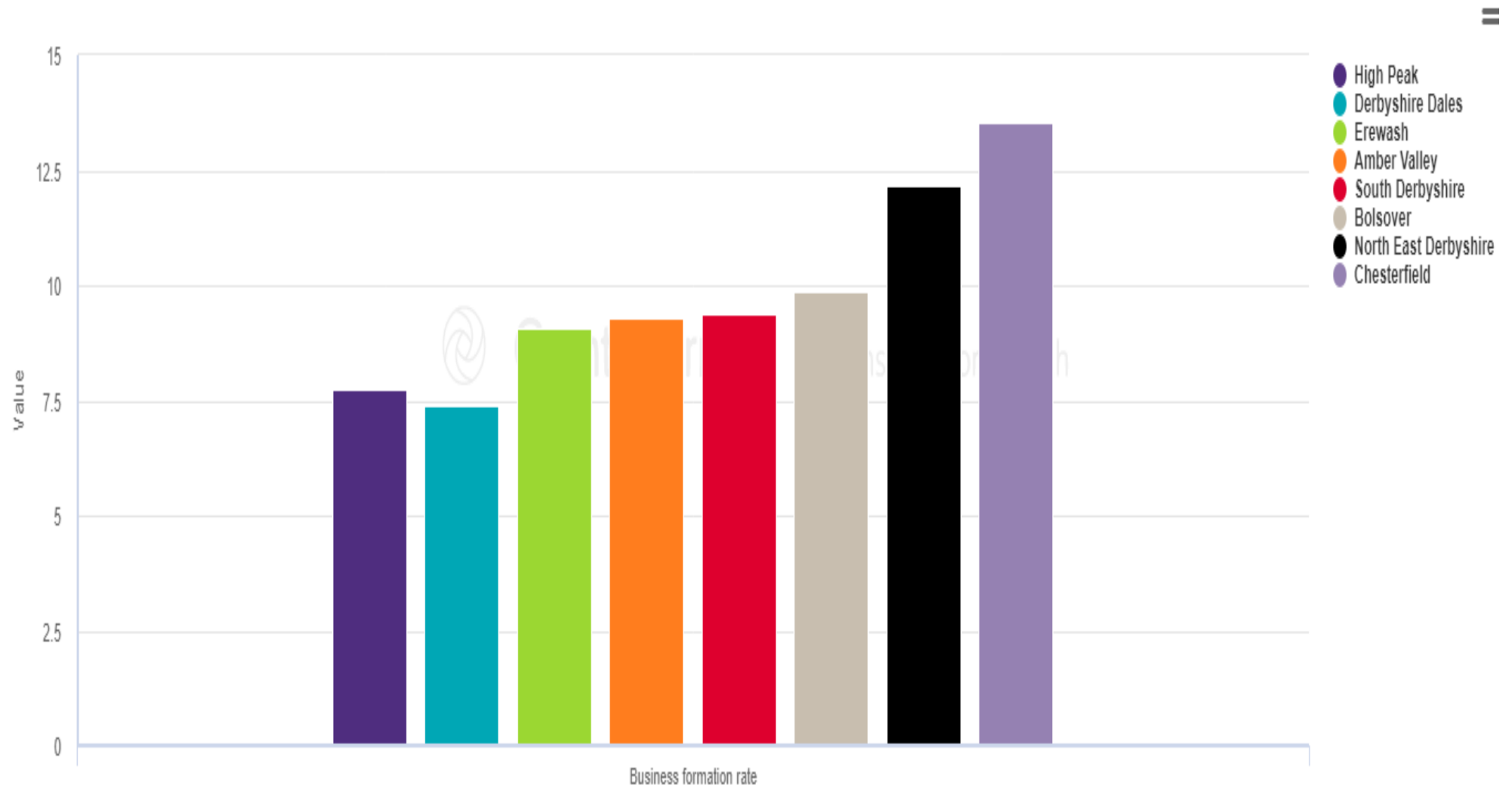
Protect and create jobs by supporting economic growth, development and regeneration

Encouraging business start-ups and enterprises

This time series demonstrates changes in business formation rate from 2010-2020. The rate of new business as a proportion of total business stock increased steadily from 2010 then fell from 2016. 2019 showed an increase to 10.58% before falling to 7.75% in 2020.

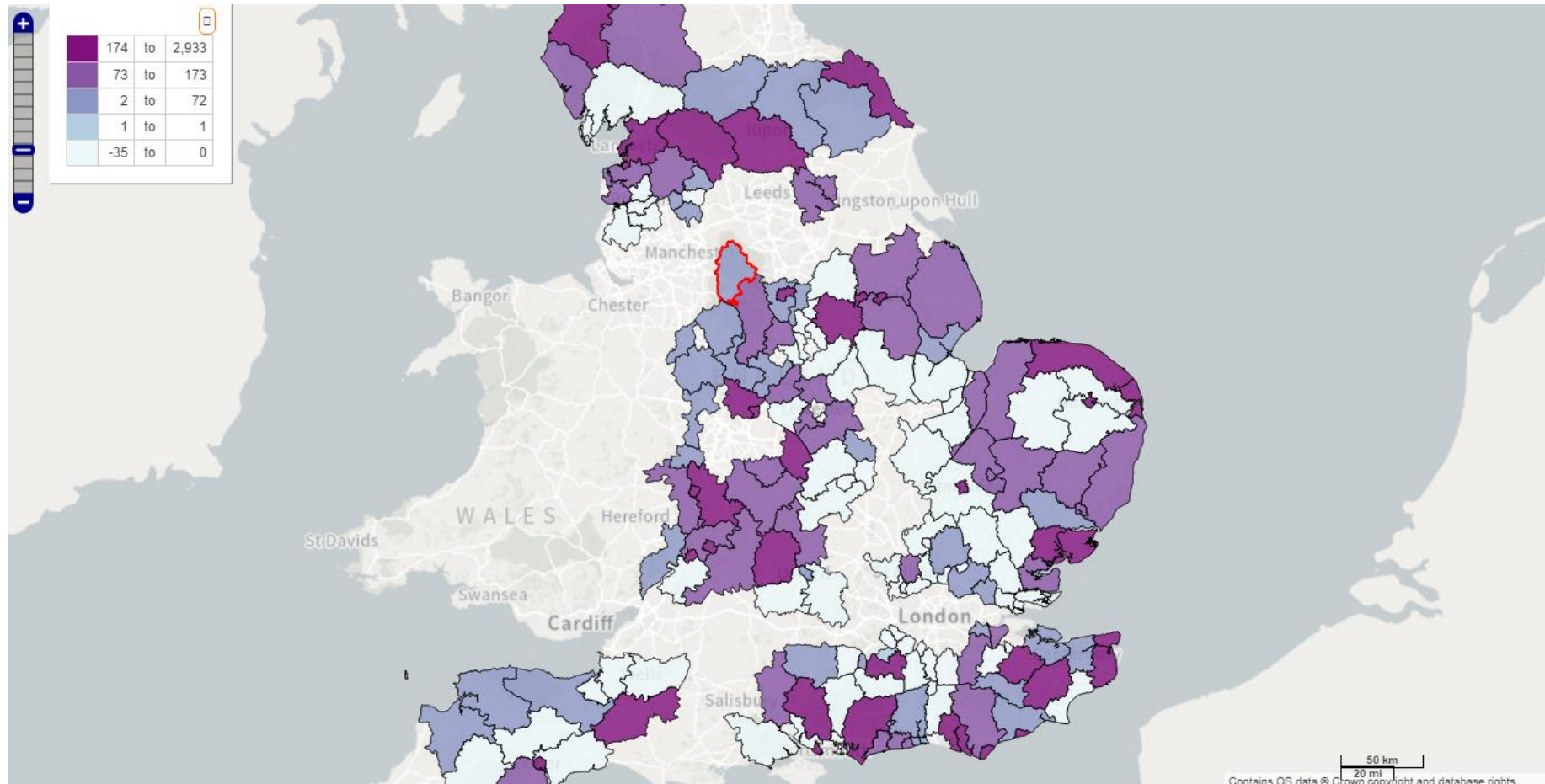


This bar chart shows the High Peak new business formation rate % for 2020 compared to other authorities in the area.



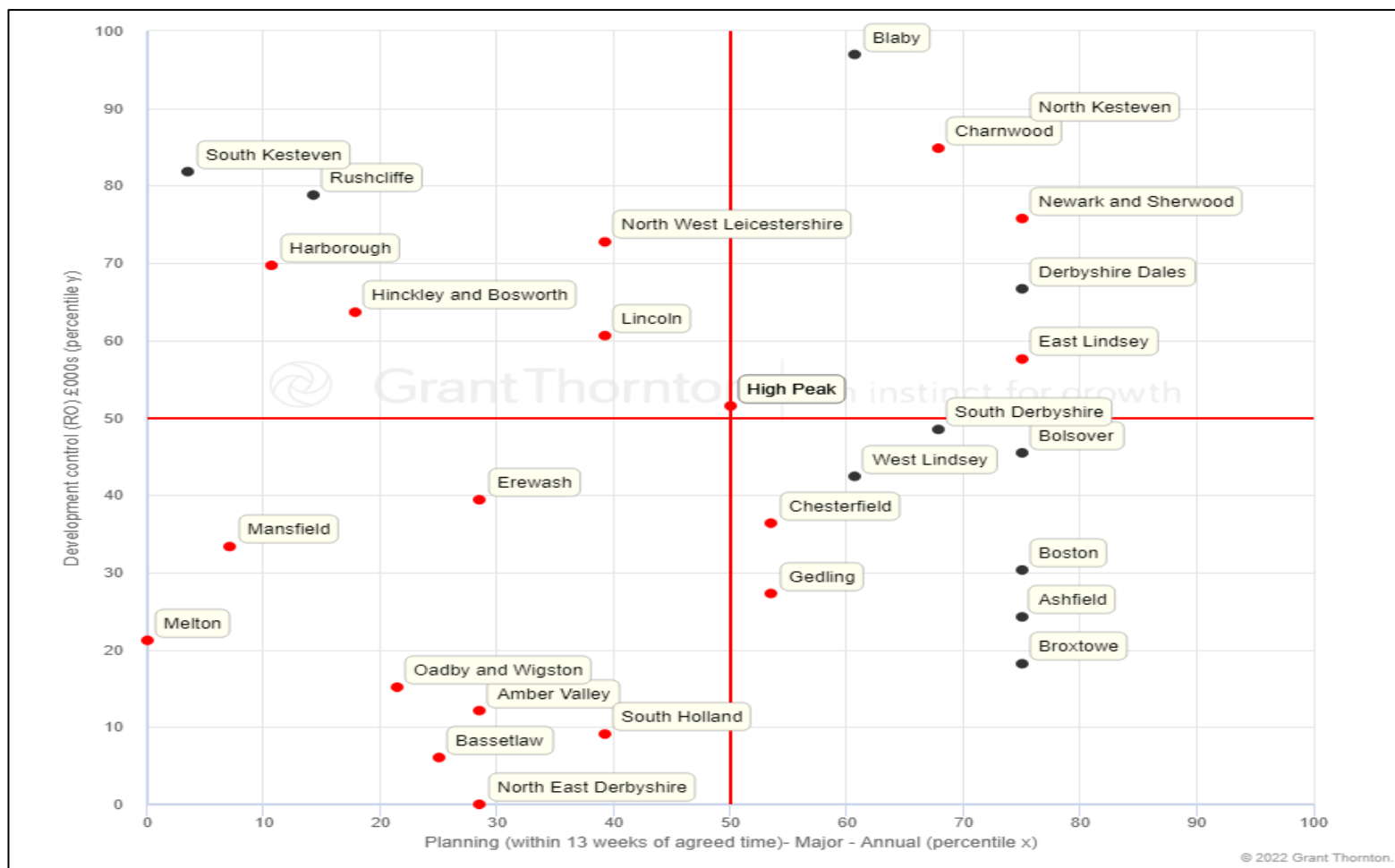
Promote tourism to maximise local benefit

This map shows the total spend on tourism across all English districts. High Peak sits in the middle quintile of districts nationally, spending £20,000 on tourism, a decrease compared to £52,000 in 2019-20.

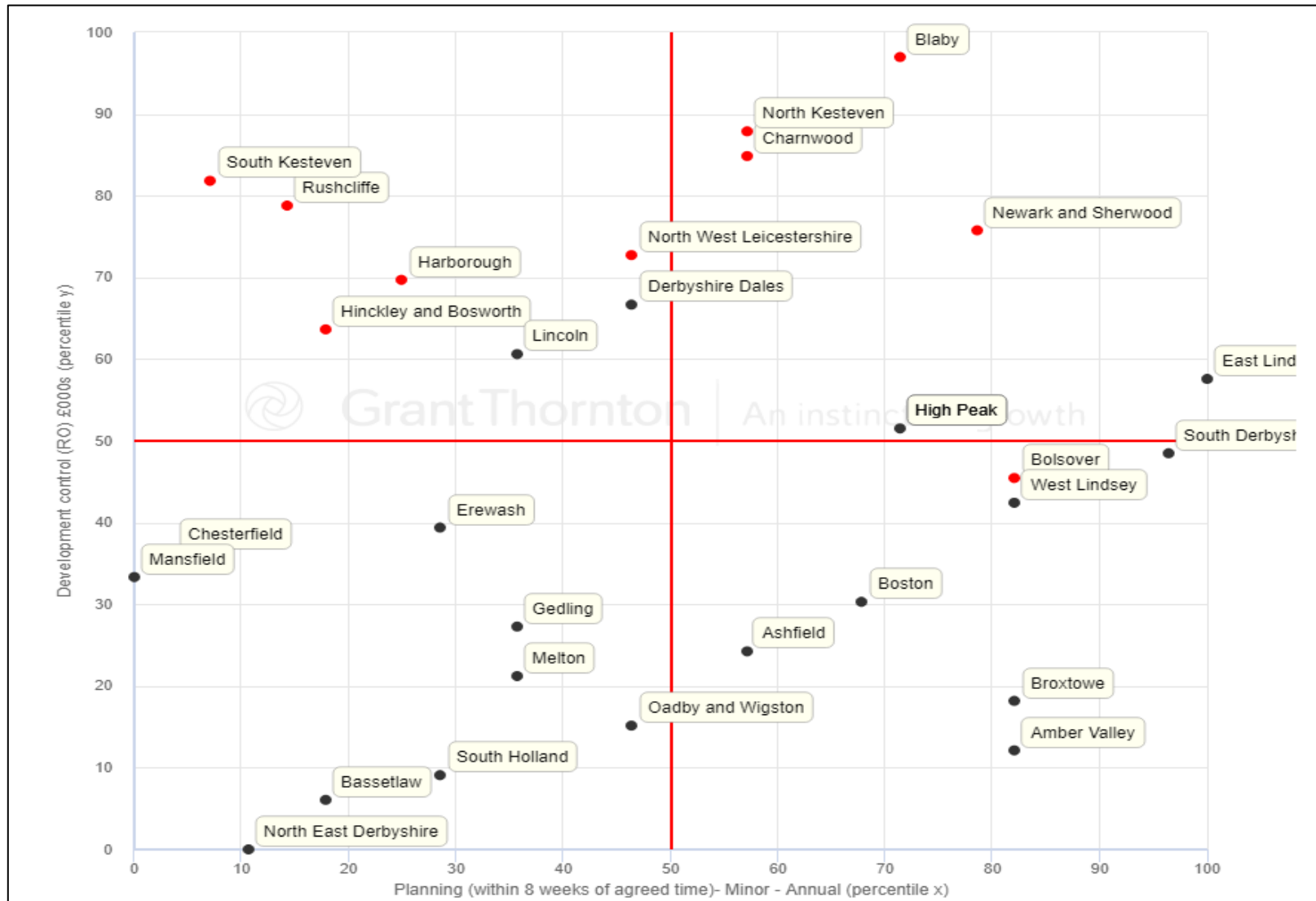


High quality development and building control with an 'open for business' approach

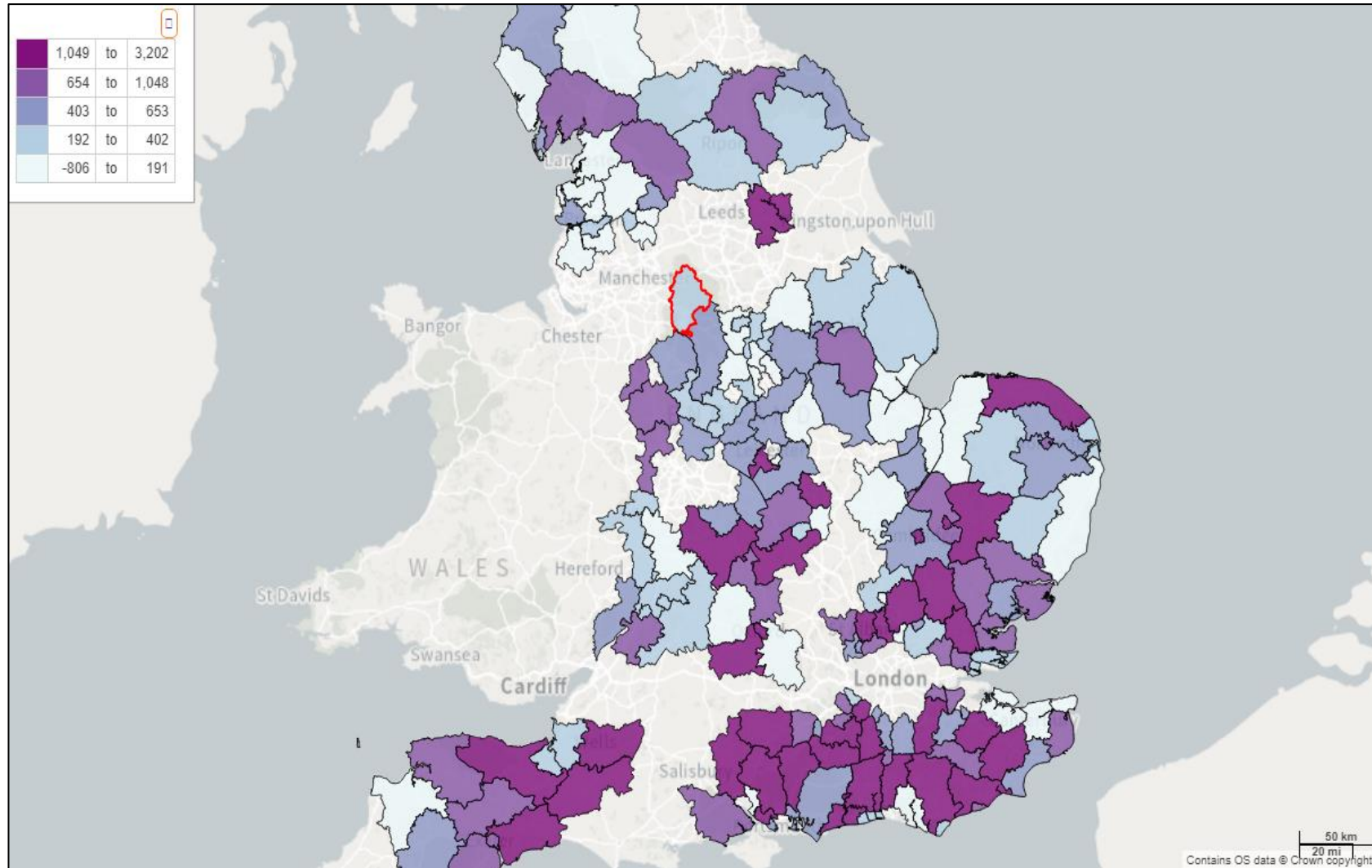
This chart shows the correlation between the cost of development control and % major development planning applications determined within time (inc PPA, EOT & EIA's) compared with the East Midlands Non-Metropolitan Group. In 2020-21, High Peak processed 94% of major applications within target times compared to 95% in 2019-20, ranking has dropped from 11th to 15th. Development control costs have increased from £201k to £370k. Boston, Ashfield and Broxtowe are examples of areas that have processed more applications to target but at a lower spend.



This chart shows the correlation between the cost of development control and % minor development planning applications determined within time (inc PPA, EOT & EIA's) compared with the East Midlands Non-Metropolitan Group. In 2020-21, High Peak processed 94% of minor applications within target times compared to 91% in 2019-20, ranking has improved from 17th to 8th. South Derbyshire, Amber Valley, West Lindsey and Bolsover for example have processed more applications to target at a lower spend.



The map below shows the spend on development control (RO, 2020-21) across all English districts. High Peak spent £370,000 on development control, which places it in the lowest 40% of all districts nationally, no change compared to 2019-20 when the spend was £201,000.

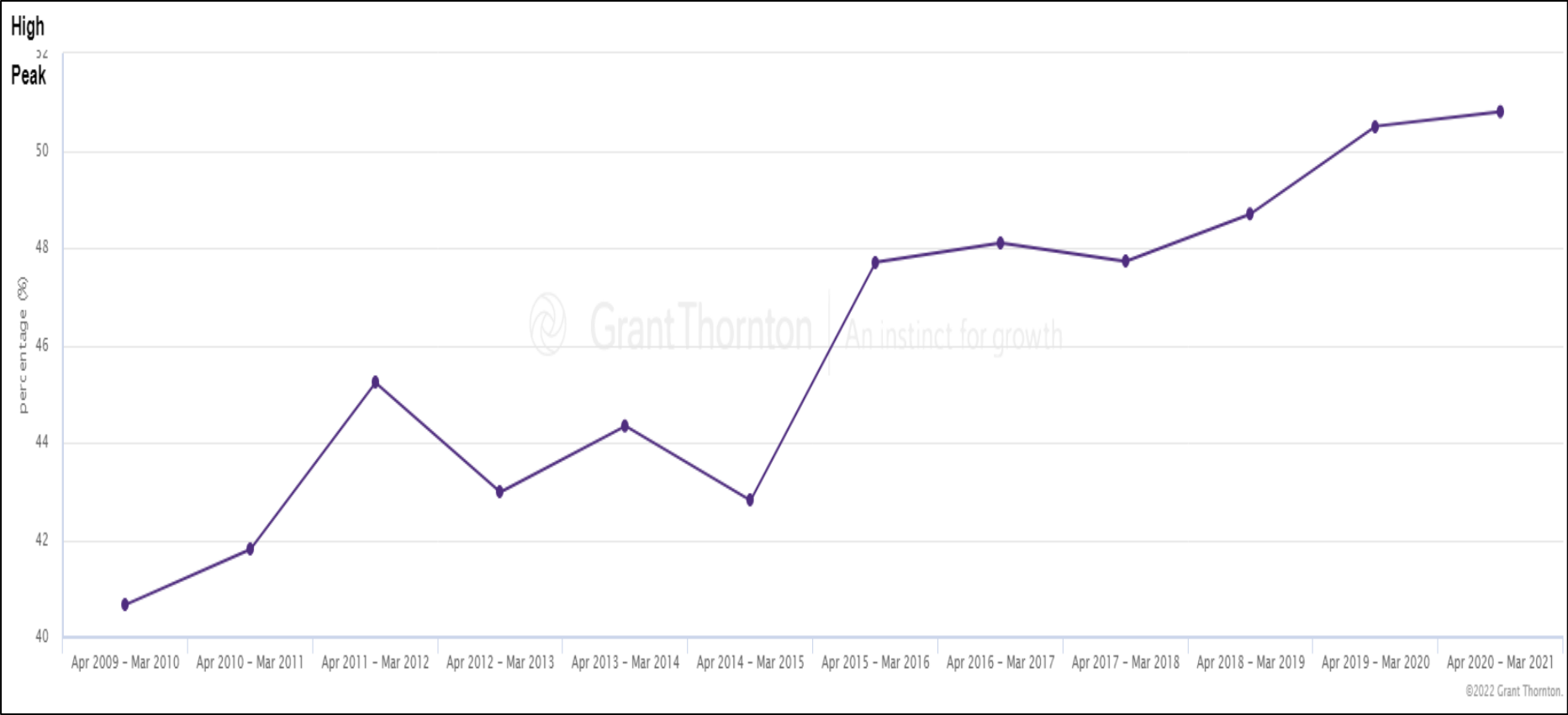




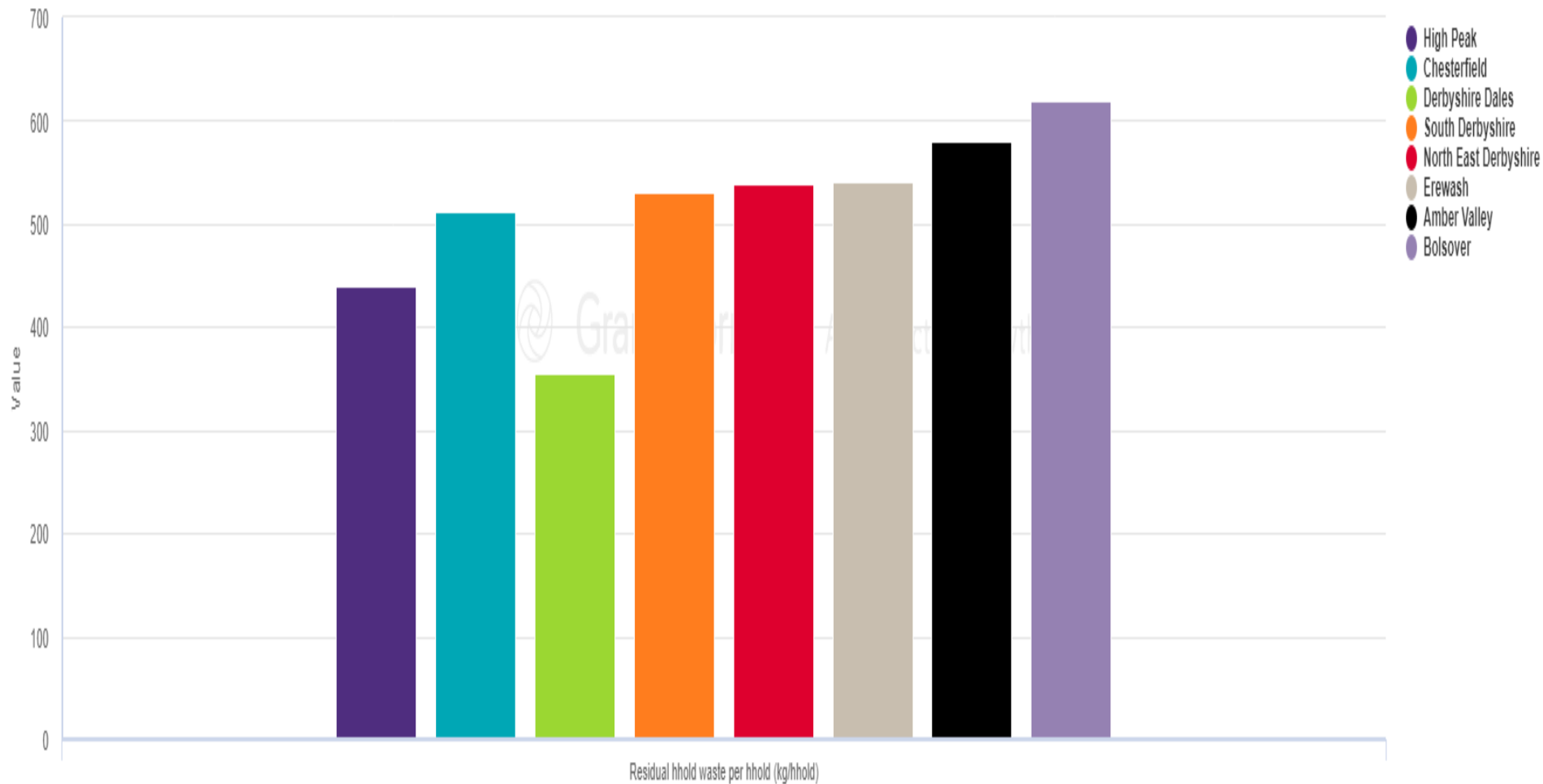
Protect and Improve the Environment including responding to the climate emergency

Effective recycling and waste management

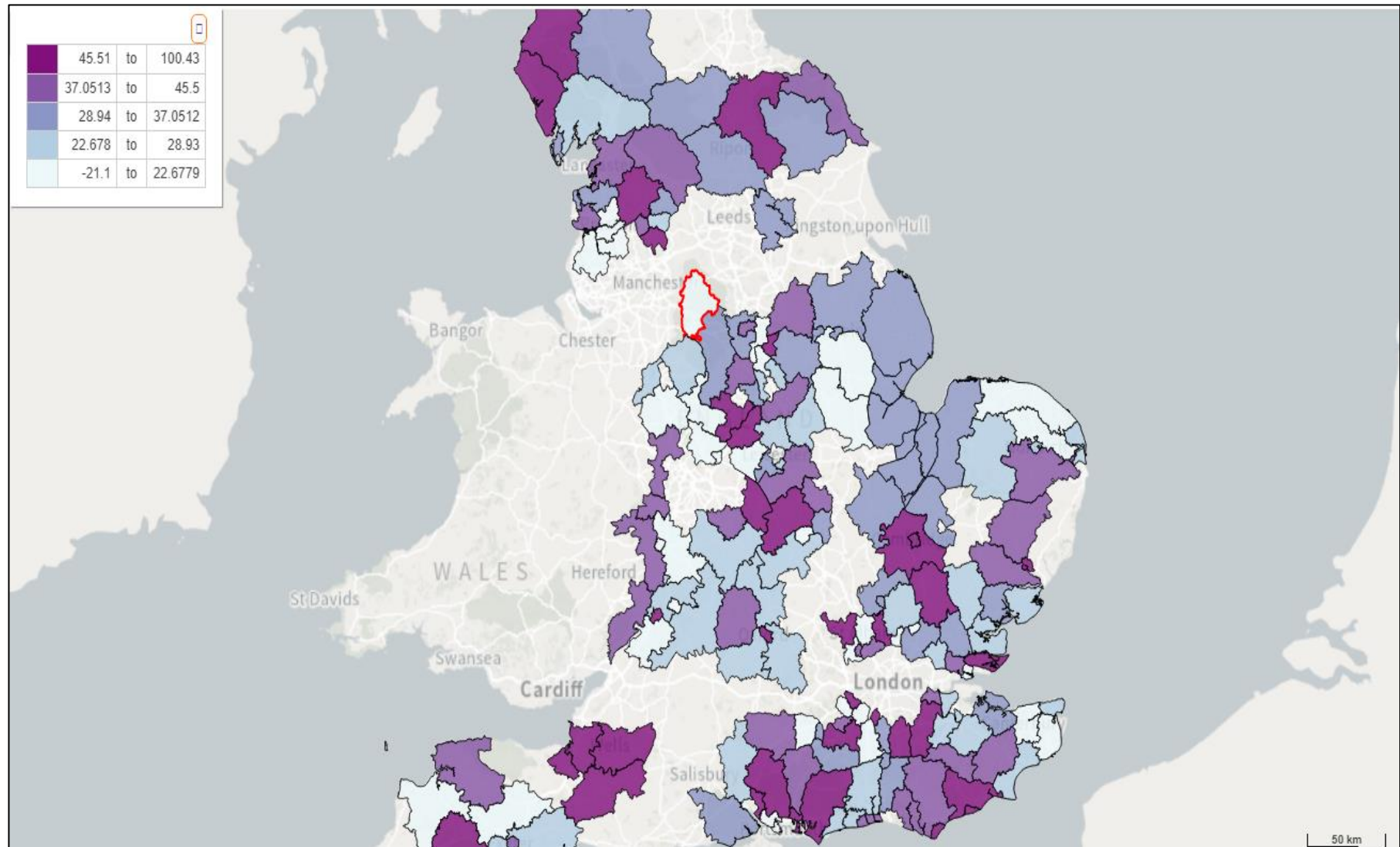
This line chart shows the proportion of household waste that is sent for reuse, recycling or composting from 2009-2021. Within High Peak, the recycling rate has increased to 50.8% which sits in the top 40% nationally. In 2019-20 the result was 50.5%. Recycling rates in the top quintile range from 53.52% to 64.2%



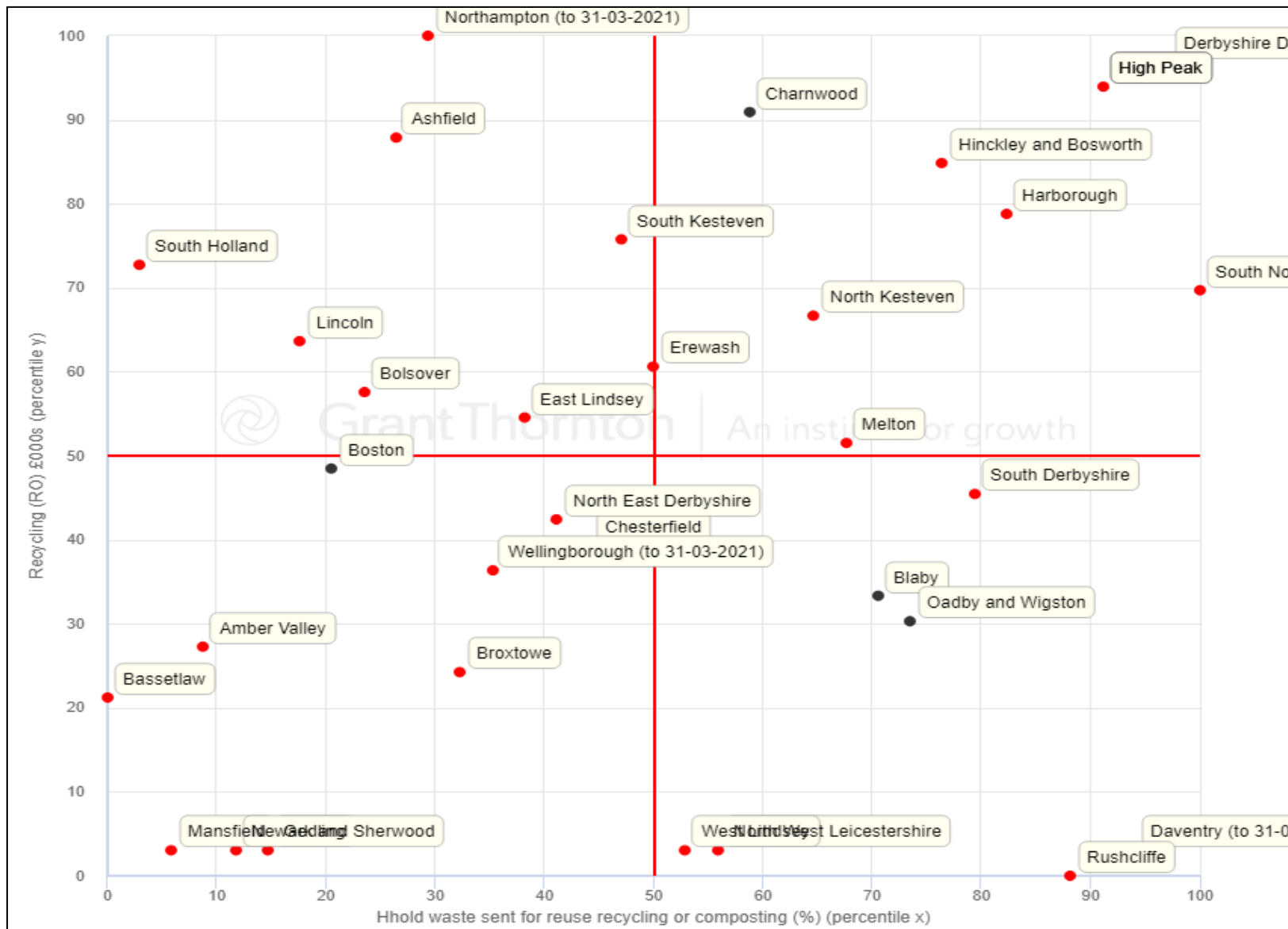
This chart shows residual waste per household in kilograms (2020-21) for High Peak compared to other authorities in the area.



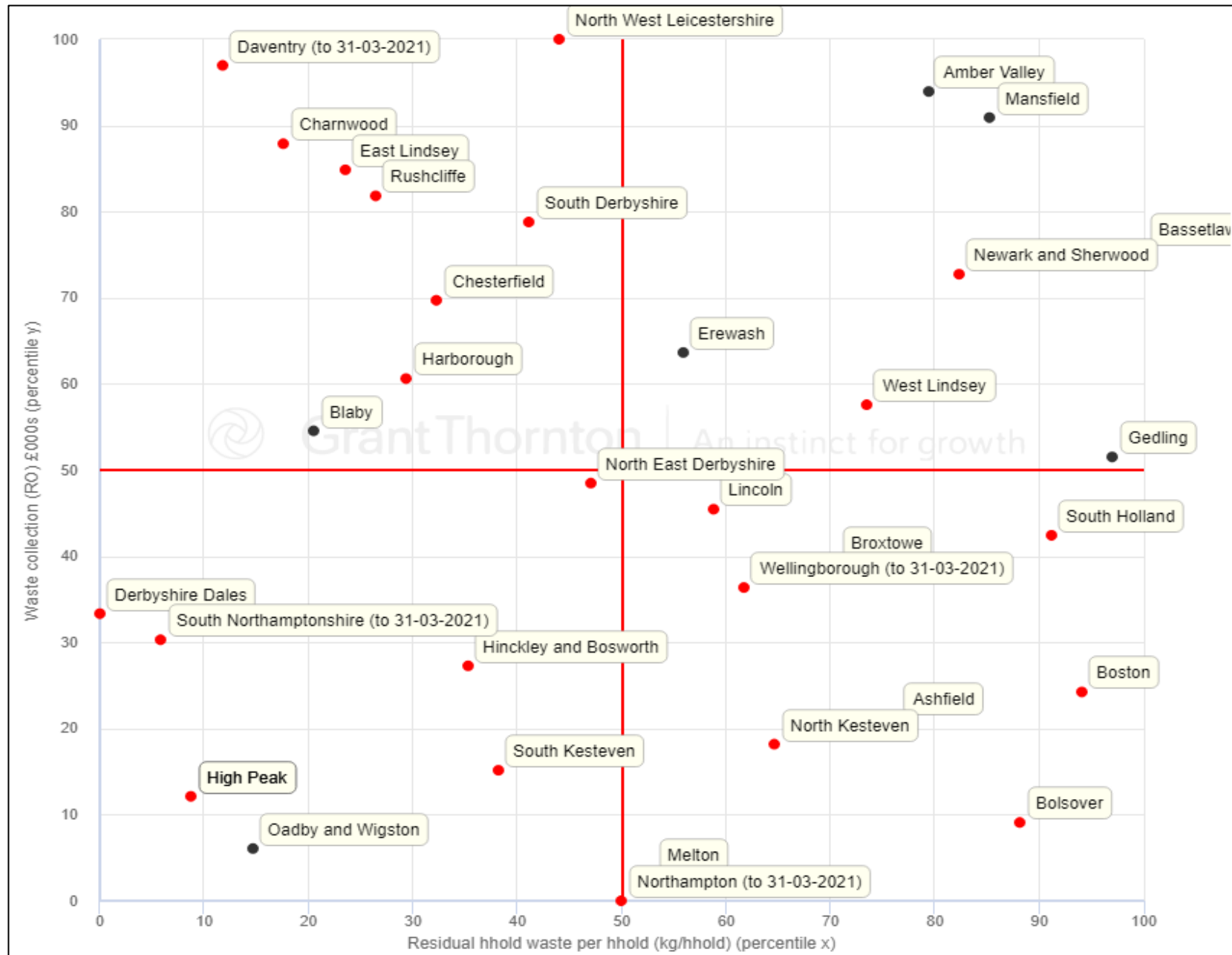
This map shows the unit spend on Waste Collection (R/O, £/dwelling in 2020-21), across all English districts. High Peak has a low unit spend at £18.37, an increase from £8.78 but still falling into the lowest 20% nationally.



This scatter chart shows the correlation between the cost of recycling and the % of household waste sent for reuse recycling or composting. South Northamptonshire has a higher recycling rate at a lower cost.

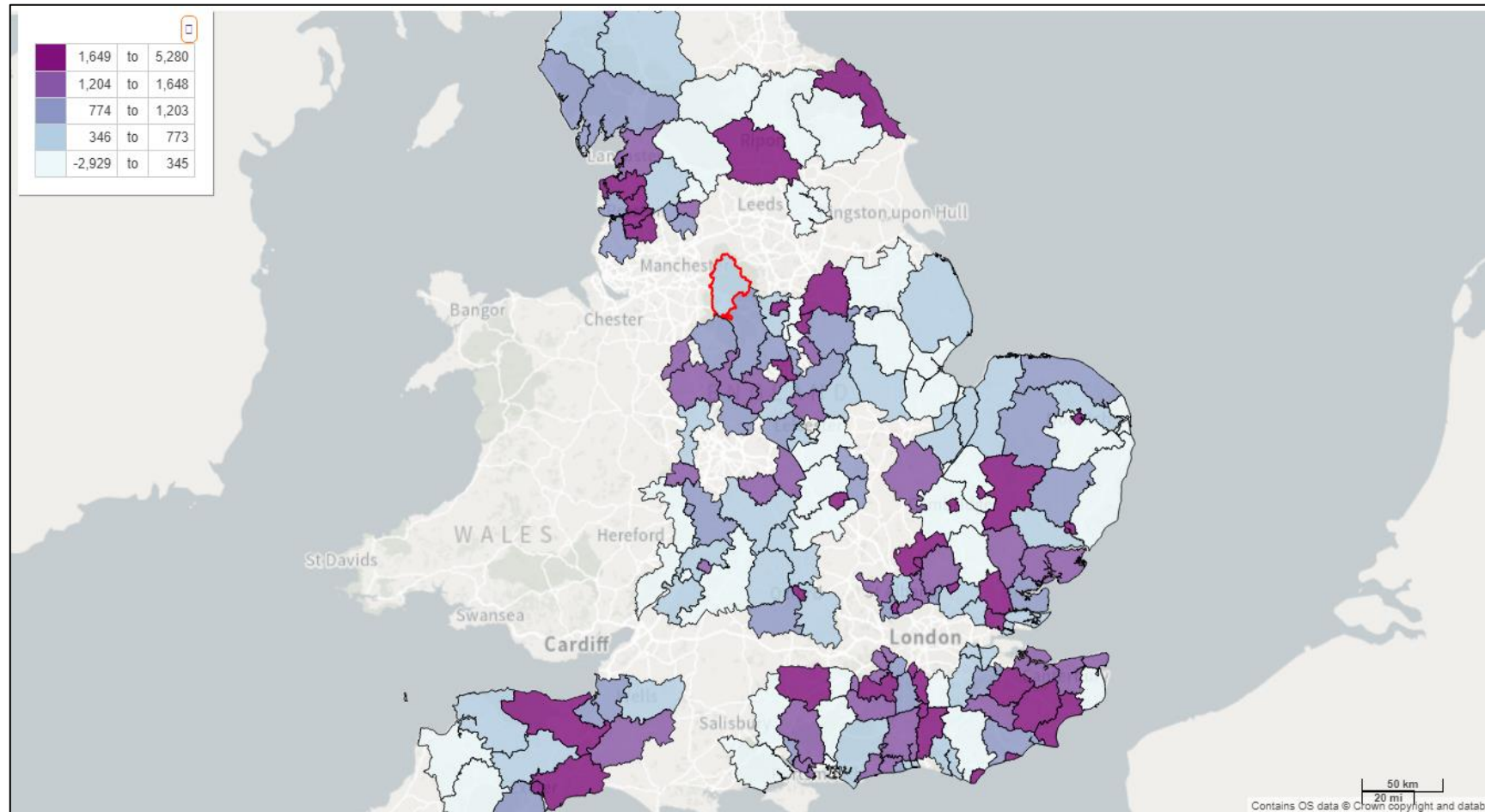


This scatter chart shows the correlation between the cost of waste collection and the kg of residual waste per household. There are no areas within the East Midlands producing less residual waste at a lower cost.



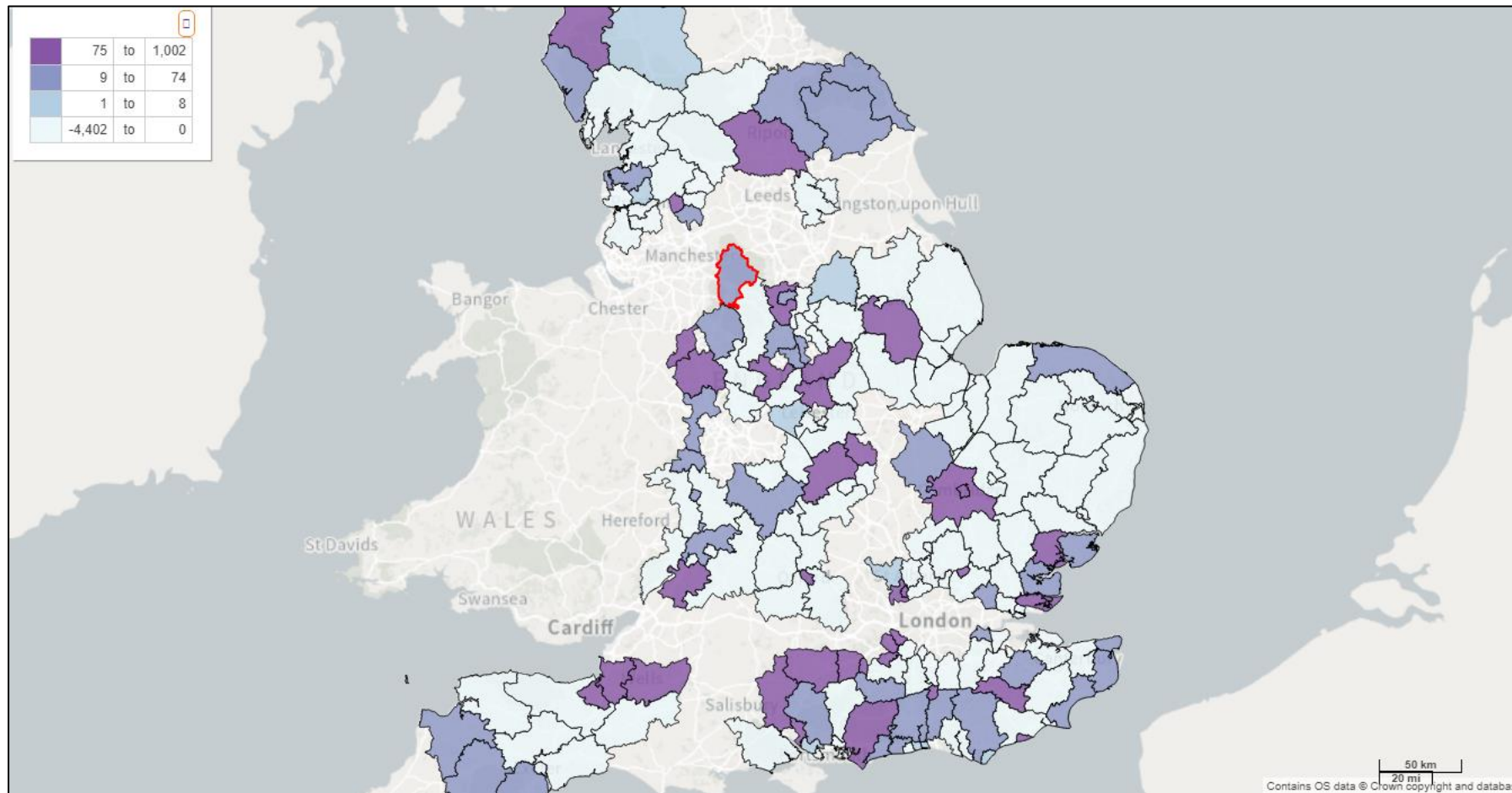
Effective provision of quality parks and open spaces

This map shows open spaces spend in 2020-21 across all English districts. High Peak are ranked 120th out of 180 areas at £614,000, which sits in the lowest 40% of all districts nationally. Ranked 127 in 2019-20, spend has increased from £592,000.



Meeting the challenges of climate change and working with residents and businesses across the High Peak to implement the climate change action plan.

This map shows the Environmental Initiatives RO in 2020-21 across all English districts. This value refers to net current expenditure for environmental education, grants related to environmental initiatives and individual environmental projects. High Peak are ranked 50th out of 180 areas with £40,000 and sit in the top 50% : no change compared to 2019-20.



This map shows CO2 emissions estimates-total per capita (2020) for All Local Authority Districts in the East Midlands and is produced using LG Inform tools. The High Peak score was 28.8 CO2 emissions per capita (31.9 2019) which is the highest score in the group. The lowest was Lincoln at 2.9

